



**The Clatterbridge
Cancer Centre**
NHS Foundation Trust

Clatterbridge Road
Bebington
Wirral
CH63 4JY

Tel: 0151 556 5000
Web: www.clatterbridgecc.nhs.uk

Date: 13 January 2021

Re: Freedom of Information Request
Ref: 295-2020

Thank you for your email dated the 18th December 2020, requesting Information relating to staff contact details, software systems, infrastructure and devices.

The information that you require is as follows:

Please see Appendix 1.

Should you require any further information please do not hesitate to contact me on the email address provided below.

Please remember to quote the reference number above in any future communications.

If you are dissatisfied with the handling of your request, you have the right to ask for this to be investigated internally.

If you are dissatisfied with the information you have received, you have the right to ask for an internal review.

Both processes will be handled in accordance with our Trust's Freedom of Information Policy and the Freedom of Information Act 2000.

Internal investigation and internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Freedom of Information Review, The Clatterbridge Cancer Centre NHS Foundation Trust, Clatterbridge Road, Bebington, Wirral, CH63 4JY

If you are not satisfied with the outcome of the internal investigation/review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

In order for us to ensure customer satisfaction and to monitor compliance with the Freedom of Information Act 2000, we would be grateful if you could take a couple of minutes to complete a short feedback form via the link below:

<https://www.surveymonkey.co.uk/r/H39RFMM>

Appendix 1

Under the terms of the Freedom of Information Act (2000) I would like to request some information from the NHS

Contact details for the following or most senior equivalent roles:	Name	Email
CIO or Director of ICT	Sarah Barr	Sarah.barr2@nhs.net
CCIO	Pete Robson	Peter.robson1@nhs.net
Head of Digital	James Crowther	jamescrowther@nhs.net
IT Operations Manager	Darren Cross	dcross@nhs.net
IT Strategy Manager	James Crowther	jamescrowther@nhs.net
CFO or Director of Finance	James Thomson	james.thomson4@nhs.net
Director of Transformation	The Trust does not have this post	

What primary software systems do you use?

Deployed Systems	Product Name	Vendor	Version	Contract end date	Number of licenses
Human Resources	Electronic Staff Records (ESR)	IBM	The Trust does not hold the information as it does not hold a contract with the company for this system. The system is provided centrally to the Trust by NHS Business Services Authority. For further information please contact NHS Business Services Authority directly - mailto:nhsbsa.foirequests@nhs.net		
Finance	Oracle	North East Patches	Cloud	January 2024	N/A
EMR/EHR/EPR	Meditech EPR	Meditech UK	6	May 2024	N/A
Any Social Care Systems	N/A	N/A	N/A	N/A	N/A

Contact Centre	CCX	Cisco	12.5	31/03/2021	N/A
Email and Collaboration	NHSMail	NHS Digital	N/A	N/A	N/A

What computing devices do you provide for your staff?

Computing Devices	Number of Devices	Operating System version
MS Windows	2196	W10
Apple Mac	N/A	N/A
Chrome Devices	N/A	N/A
Android Phones	300	Various
Apple iPhones	12	Various
Apple iPads	450	Various

Infrastructure Services	Supplier	Contract type and expiry
Details of any software Enterprise Agreement.	Microsoft SQL via Trustmarque Microsoft Volume Licensing via Trustmarque VMWare via Bytes	ELA SQL - December 2021 Volume Licensing ELA - July 2021 VMWare ELA - December 2021
Details of any Business Process Outsource arrangement for technology	N/A	N/A
Who provides your data centre?	In House (Dell kit)	S&M Various Dates
What Software as a Service packages do you use?	N/A	N/A
Do you use any public Cloud infrastructure services (AWS/Azure/Google/UKCloud)?	No	N/A