



**The Clatterbridge
Cancer Centre**
NHS Foundation Trust

Clatterbridge Road
Bebington
Wirral
CH63 4JY

Tel: 0151 556 5000
Web: www.clatterbridgecc.nhs.uk

Date: 8 December 2020

Re: Freedom of Information Request
Ref: 265-2020

Thank you for your email dated the 10th November 2020, requesting information in relation to patient transport services, contact details and social media accounts.

The information that you require is as follows:

I am writing under the Freedom of Information Act and would like to know the following information?

- 1. When was your current patient transport contract issued?**
Not Applicable - The Clatterbridge Cancer Centre NHS Foundation Trust does not commission patient transport services. Local Clinical Commissioning Groups (CCGs) are responsible for commissioning patient transport services for the areas that the Trust serves.
- 2. When does the current contract end?**
Not Applicable – Please see above.
- 3. Is there an extension clause?**
Not Applicable – Please see above.
- 4. What was your annual spend over the two previous years for patient transport?**
Not Applicable – Please see above.
- 5. Do you have any renal services?**
The Trust does not have any renal services.

- 6. Who is your current patient transport provider(s)?**

Not Applicable - The Clatterbridge Cancer Centre NHS Foundation Trust does not commission patient transport services. Local Clinical Commissioning Groups (CCGs) are responsible for commissioning patient transport services for the areas that the Trust serves.

7. Is secure transport included in these contracts?

Not Applicable – Please see above.

8. If not, what providers do you use for secure transport?

Not Applicable – Please see above.

9. Name of the Director of Estates and Facilities

The Trust does not have a Director of Estates and Facilities. Estates are managed by our subsidiary company via Service Level Agreements (SLAs) with various providers.

10. Contact details of the Director of Estates and Facilities

Please see answer to question above.

11. Name of the Deputy Director of Estates and Facilities

The Trust does not have a Deputy Director of Estates and Facilities.

12. Contact details of the Deputy Director of Estates and Facilities

Please see answer to question above.

13. Name of the Head of Procurement

The Trust does not have this job title or equivalent.

14. Contact details of the Head of Procurement

Please see answer to question above.

15. The name of the person directly responsible for patient transport service

Not Applicable - The Clatterbridge Cancer Centre NHS Foundation Trust does not commission patient transport services. Local Clinical Commissioning Groups (CCGs) are responsible for commissioning patient transport services for the areas that the Trust serves.

16. Contact details of the person directly responsible for patient transport service

Not Applicable - See above.

17. Is there a Trust Face Book account?

Yes - <https://www.facebook.com/CCCNHS/>

18. Is there a Trust Twitter account?

Yes - <https://twitter.com/CCCNHS>

19. Is there a Trust LinkedIn account?

Yes - <https://www.linkedin.com/company/the-clatterbridge-cancer-centre-nhs-foundation-trust>

Should you require any further information please do not hesitate to contact me on the email address provided below.

Please remember to quote the reference number above in any future communications.

If you are dissatisfied with the handling of your request, you have the right to ask for this to be investigated internally.

If you are dissatisfied with the information you have received, you have the right to ask for an internal review.

Both processes will be handled in accordance with our Trust's Freedom of Information Policy and the Freedom of Information Act 2000.

Internal investigation and internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Freedom of Information Review, The Clatterbridge Cancer Centre NHS Foundation Trust, Clatterbridge Road, Bebington, Wirral, CH63 4JY

If you are not satisfied with the outcome of the internal investigation/review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

In order for us to ensure customer satisfaction and to monitor compliance with the Freedom of Information Act 2000, we would be grateful if you could take a couple of minutes to complete a short feedback form via the link below:

<https://www.surveymonkey.co.uk/r/H39RFMM>