



**The Clatterbridge
Cancer Centre**
NHS Foundation Trust

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Date: 10 December 2020

Re: Freedom of Information Request
Ref: 262-2020

Thank you for your email dated the 5th November, requesting information in relation to software and software suppliers.

The information that you require is as follows:

1. Who are the current suppliers of Electronic Patient Record software to the Trust?

Our current supplier of this software is Meditech UK.

- a. When do these contracts expire? If none, does the Trust envisage a procurement and if so, when?**

This contract expires in 2024.

- b. What are the annual licence/support & maintenance charges associated with the solution**

The annual licence/support & maintenance charges associated with this solution are £247,975.87.

- c. Can we please have access to an organisational chart which identifies who in the organisation is responsible for the contract management and procurement of these technologies?**

Please find our IM&T Organisational Chart attached (Appendix A).

There is no one person that is responsible for the contract management and procurement of these technologies. However, all will go through the Trust Digital Board with the key decision makers included in the structure chart already supplied.

2. Who are the current suppliers of digital dictation software to the Trust?

Our current supplier of this software is Bighand Ltd.

- a. When do these contracts expire? If none, does the Trust envisage a procurement and if so, when?**

This contract expires on the 31/12/2020.

- b. What are the annual licence/support & maintenance charges associated with the solution**

The annual licence/support & maintenance charges associated with this solution are £24, 618.55.

- c. Can we please have access to an organisational chart which identifies who in the organisation is responsible for the contract management and procurement of these technologies?**

Please find our IM&T Organisational Chart attached (Appendix A).

There is no one person that is responsible for the contract management and procurement of these technologies. However, all will go through the Trust Digital Board with the key decision makers included in the structure chart already supplied.

3. Does the Trust utilise voice recognition software?

Yes, our Trust utilises voice recognition software.

- a. When do these contracts expire? If none, does the Trust envisage a procurement and if so, when?**

This contract expires on the 25/06/2021.

- b. What are the annual licence/support & maintenance charges associated with the solution**

The annual licence/support & maintenance charges associated with this solution are approximately £19k.

- c. Can we please have access to an organisational chart which identifies who in the organisation is responsible for the contract management and procurement of these technologies?**

Please find our IM&T Organisational Chart attached (Appendix A). There is no one person that is responsible for the contract management and procurement of these technologies. However, all will go through the Trust Digital Board with the key decision makers included in the structure chart already supplied.

4. Does the Trust have an outsourced transcription service?

No, our Trust does not have an outsourced transcription service.

- a. When do these contracts expire? If none, does the Trust envisage a procurement and if so, when?

There are currently no plans to procure transcription services within our Trust.

- b. What are the annual licence/support & maintenance charges associated with the solution?

N/A – please see above.

- c. Can we please have access to an organisational chart which identifies who in the organisation is responsible for the contract management and procurement of these technologies?

N/A – please see above.

5. Does the Trust utilise any EPMA (Electronic Prescribing) software?

Yes, our Trust does utilise EPMA (Electronic Prescribing) software.

- a. Who is the provider?

Our current ePMA solution forms part of our Meditech system.

- b. When do these contracts expire? If none, does the Trust envisage a procurement and if so, when?

Please see question 1.

- c. What are the annual licence/support & maintenance charges associated with the solution

Please see question 1.

- d. Can we please have access to an organisational chart which identifies who in the organisation is responsible for the contract management and procurement of these technologies?

Please see question 1.

6. Does the Trust utilise electronic whiteboard functionality on wards?

No, our Trust does not utilise electronic whiteboard functionality on wards.

- a. Who is the provider?

N/A – please see above.

- b. When do these contracts expire? If none, does the Trust envisage a procurement and if so, when?

There are currently no plans to procure whiteboard functionality on wards within our Trust.

- c. What are the annual licence/support & maintenance charges associated with the solution

N/A – please see above.

- d. Can we please have access to an organisational chart which identifies who in the organisation is responsible for the contract management and procurement of these technologies?

N/A – please see above.

7. Does the Trust employ an electronic document management service?

Yes, our Trust does employ an electronic document management service.

- a. Who is the provider?

Our current provider is Kainos Ltd.

- b. When do these contracts expire? If none, does the Trust envisage a procurement and if so, when?**

This contract expires on the 31/07/2021.

- c. What are the annual licence/support & maintenance charges associated with the solution**

The annual licence/support & maintenance charges associated with this solution are £58,800.00.

- d. Can we please have access to an organisational chart which identifies who in the organisation is responsible for the contract management and procurement of these technologies?**

Please find our IM&T Organisational Chart attached (Appendix A).

There is no one person that is responsible for the contract management and procurement of these technologies. However, all will go through the Trust Digital Board with the key decision makers included in the structure chart already supplied.

- 9. Does the Trust have a published digital transformation plan?**

No, the Trust does not have a published digital transformation plan.

- a. where is this available?**

N/A- please see above.

- 11. Who within the Trust is responsible for digital transformation, please supply contact details, including email address/format.**

There is no one person that is responsible, the Trust Digital Board has overall responsibility guided by the Digital Services Team led by Sarah Barr – Chief Information Officer sarah.barr2@nhs.net

- 12. Could you please supply a current organisational chart for medical records, operations management and digital transformation programmes?**

Please see the organisational charts for our Operations Directorate (Appendix B), which includes our Administrative Services Department, and Information Management & Technology Departments.

13. Does the Trust have an in-house development team or do they outsource?

a).if in-house, how many staff are employed

b) if outsourced, which organisation do you use?

CCC does not have a dedicated development team, however, we also do not fully outsource this to an external organisation. CCC does conduct some ad-hoc development in-house, although many of the technologies we have are developed in conjunction with the vendors.

14. What business intelligence or analytics tools if any do the trust use to process clinical data?

Our Trust uses Power BI for analytics.

Should you require any further information please do not hesitate to contact me on the email address provided below.

Please remember to quote the reference number above in any future communications.

If you are dissatisfied with the handling of your request, you have the right to ask for this to be investigated internally.

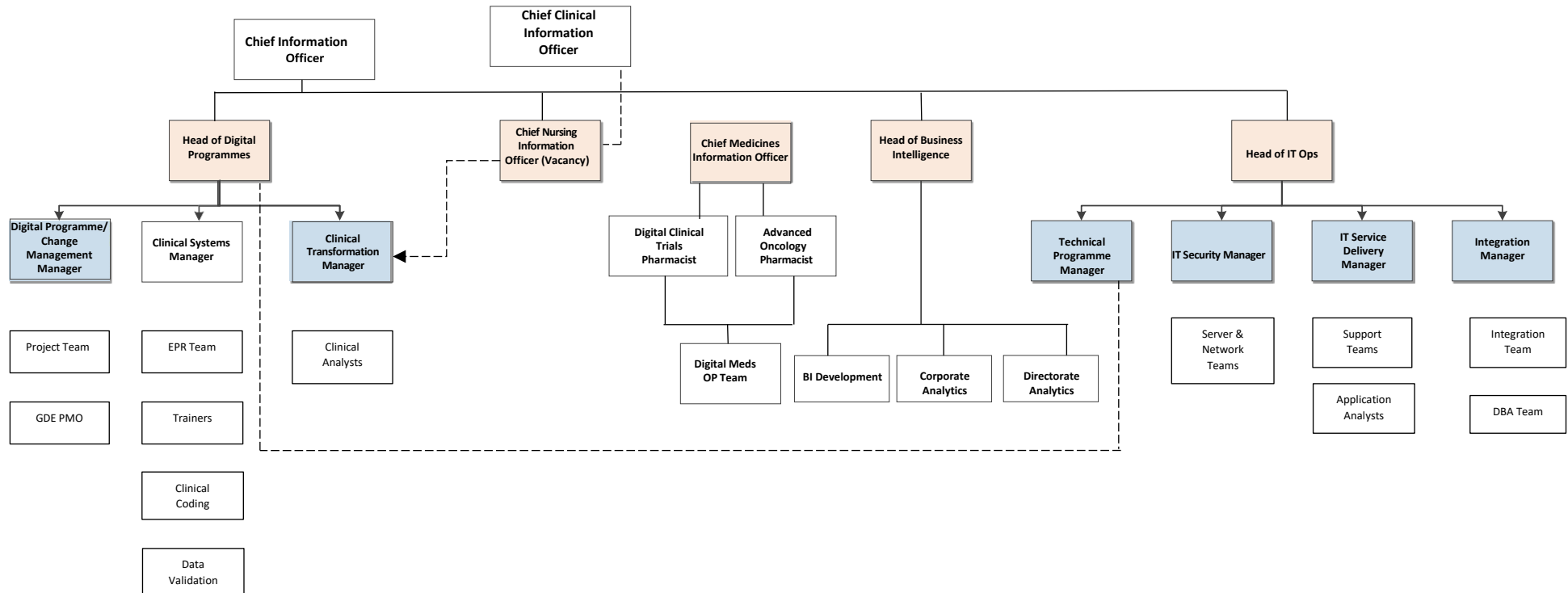
If you are dissatisfied with the information you have received, you have the right to ask for an internal review.

Both processes will be handled in accordance with our Trust's Freedom of Information Policy and the Freedom of Information Act 2000.

Internal investigation and internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Freedom of Information Review, The Clatterbridge Cancer Centre NHS Foundation Trust, Clatterbridge Road, Bebington, Wirral, CH63 4JY

If you are not satisfied with the outcome of the internal investigation/review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

Appendix A



Appendix B

