NHS

**The Clatterbridge
Cancer Centre**

NHS Foundation Trust

Clatterbridge Road
Bebington
Wirral
CH63 4JY

Tel: 0151 556 5000
Web: www.clatterbridgecc.nhs.uk

Date: 4 November 2020

Re: Freedom of Information Request
Ref: 244-2020

Thank you for your email dated the 22nd October, requesting information in relation to Patient Administration System, Electronic Health Record and Task Management systems.

The information that you require is as follows:

I am writing to make a request under the Freedom of Information Act.

Please could you answer the attached questions, relating to the Patient Administration System (PAS), Electronic Health Record (EHR) and Task Management systems used at your organisation.

Please see Appendix A

Should you require any further information please do not hesitate to contact me on the email address provided below.

Please remember to quote the reference number above in any future communications.

If you are dissatisfied with the handling of your request, you have the right to ask for this to be investigated internally.

If you are dissatisfied with the information you have received, you have the right to ask for an internal review.

Both processes will be handled in accordance with our Trust's Freedom of Information Policy and the Freedom of Information Act 2000.

Internal investigation and internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be

addressed to: Freedom of Information Review, The Clatterbridge Cancer Centre NHS Foundation Trust, Clatterbridge Road, Bebington, Wirral, CH63 4JY

If you are not satisfied with the outcome of the internal investigation/review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

Appendix A

<u>Patient Administration System</u>

1a) Please provide the name of the Patient Administration System (PAS) used at the organisation
Meditech 6.08
1b) Who is the supplier?
Centennial – Meditech UK
1c) What was the annual amount paid to the supplier in 19/20 (April 2019 – March 2020)? **£247,975.87**
1d) What is the contract start date?
01/09/2014
1e) What is the contract end date?
30/08/2024

<u>Electronic Health Record System</u>

2a) Please provide the name of the Electronic Health Record (EHR) system used at the organisation?
See answer to Question 1a
2b) Who is the supplier?
See answer to Question 1b
2c) What was the annual amount paid to the supplier in 19/20 (April 2019 – March 2020)?
See answer to Question 1c
2d) What is the contract start date?
See answer to Question 1d
2e) What is the contract end date?
See answer to Question 1e

<u>Task Management Functionality</u>

3a) Please name the PAS and/or EHR system used at the organisation that provides functionality to support the management of tasks. E.g. patient-level, ward level or site-level clinical and operational tasks. **If a separate system/supplier is used to support task management, please provide further details on this system (including contract dates and annual cost in 19/20)**
Patient based Care Plan and assessment work lists come as standard functionality in Meditech

3b) As part of the implementation process, was the system that provides task management installed on existing devices i.e. a software download, or did it require the installation of new technology?
Installed as part of the Meditech implementation using the same hardware

3c) Please indicate which type of tasks the system captures in the table below

Ward round/day-time tasks	Hospital-at-night tasks	Board round tasks	Tasks related to the discharge process	Other (please specify)
Yes	Yes	N/A	Yes	

3d) Does the system provide static task lists, or can tasks be automatically escalated and allocated to other staff members?
Patient based tasks will be highlighted if they have passed their due time. Specified assessments that have not been completed will be alerted on a Status Board. There is no automatic escalation process to another member of staff who is not routinely viewing the EPR.

3e) Please indicate the type of staffing group task management is used by?

Medical & Dental	Nursing & HCAs	Scientific, Therapeutic & Technical Staff (STT) including of AHPs	Administration and Estates Staff
Yes	Yes	Yes	

3f) Does the system have the ability to share tasks from the hospital to social care and vice versa? i.e. local authorities can view the status of the patient and outstanding tasks, supporting a joined-up approach to care-co-ordination
Patient records can be viewed by users not directly employed by the hospital if there is a requirement. This access must be requested.