



**The Clatterbridge  
Cancer Centre**  
NHS Foundation Trust

Clatterbridge Road  
Bebington  
Wirral  
CH63 4JY

Tel: 0151 556 5000  
Web: [www.clatterbridgecc.nhs.uk](http://www.clatterbridgecc.nhs.uk)

Date: 28 October 2020

**Re: Freedom of Information Request**  
**Ref: 221-2020**

Thank you for your email dated the 30th September 2020, requesting information in relation to bank workforce & VMS arrangements.

The information that you require is as follows:

**In relation to your Healthcare Agency supply of Temporary Workers could you please provide the answers to the following questions in the below table:**

1. **Do you have a Master Vendor or Neutral Vendor arrangement in place?**

**No, we do not have a Master Vendor or Neutral Vendor arrangement in place at our Trust.**

2. **If yes, who is your current Master Vendor or Neutral Vendor Provider and which disciplines do they supply?**

**Not Applicable – Please see above.**

3. **What fill rates are achieved with your Master Vendor or Neutral Vendor Provider in the various disciplines?**

**Not Applicable – Please see above.**

4. **Are you charged a fee for the service and if so, what is the cost?**

**Not Applicable – Please see above.**

5. **What is the expiry date for your current contract/contracts?**

**Not Applicable – Please see above.**

Staffing Provision	MV or NV	Provider Fill Rates %	Service Fee	Contract
General Nursing	N/A	N/A	N/A	N/A
Theatres (Nursing)	N/A	N/A	N/A	N/A
Healthcare Assistants	N/A	N/A	N/A	N/A
RMN's (Where applicable)	N/A	N/A	N/A	N/A
Doctors (All specialisms)	N/A	N/A	N/A	N/A
None-Medical, Non-Clinical	N/A	N/A	N/A	N/A
ENP/ANP	N/A	N/A	N/A	N/A

In relation to your Bank workforce expenditure please could you provide answers to the following questions:

1. Do you use any external/3rd parties to manage your bank workforce?

Yes, we do use an external provider to manage our bank workforce.

2. If so, please provide the name of the provider and contract start and end dates.

Our provider is NHS Professionals. The contract dates are as follows:

- Start date – July 2019
- End date – June 2023

3. Which bank software do you use and how long are you in contract with them?

- My: Bank – NHS Professionals Software - contract ends June 2023
- Allocate E-roster - contract ends August 2022

Should you require any further information please do not hesitate to contact me on the email address provided below.

Please remember to quote the reference number above in any future communications.

If you are dissatisfied with the handling of your request, you have the right to ask for this to be investigated internally.

If you are dissatisfied with the information you have received, you have the right to ask for an internal review.

Both processes will be handled in accordance with our Trust's Freedom of Information Policy and the Freedom of Information Act 2000.

Internal investigation and internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Freedom of Information Review, The Clatterbridge Cancer Centre NHS Foundation Trust, Clatterbridge Road, Bebington, Wirral, CH63 4JY

If you are not satisfied with the outcome of the internal investigation/review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

**In order for us to ensure customer satisfaction and to monitor compliance with the Freedom of Information Act 2000, we would be grateful if you could take a couple of minutes to complete a short feedback form via the link below:**

<https://www.surveymonkey.co.uk/r/H39RFMM>