



**The Clatterbridge  
Cancer Centre**  
NHS Foundation Trust

Clatterbridge Road  
Bebington  
Wirral  
CH63 4JY

Tel: 0151 556 5000  
Web: [www.clatterbridgecc.nhs.uk](http://www.clatterbridgecc.nhs.uk)

Date: 26 October 2020

**Re: Freedom of Information Request**  
**Ref: 225-2020**

Thank you for your email dated the 2<sup>nd</sup> October, requesting information in relation to IT software/equipment.

The information that you require is as follows:

- 1. Who is responsible for your Windows 10 desktop migration?  
Name/Role and contact details if available.**  
**James Crowther, Head of IT Operations, [jamescrowther@nhs.net](mailto:jamescrowther@nhs.net)**
- 2. How many end users do you have across the Trust?**  
**Approx. 1500**
- 3. How many Windows end point devices do you have?**  
**2082**
- 4. Roughly what % are running on Windows 7?**  
**2.4%**
- 5. Does the Trust still use Java and Internet Explore based applications?**  
**Yes**
- 6. Is the Trust Cyber Essentials Plus accredited?**  
**No, the Trust is not Cyber Essentials Plus accredited**
- 7. Does the Trust have devices that still require Windows 7 technology to work such as scanners and printers?**  
**Yes**
- 8. Who is responsible for IT Security? Name / Role and contact details if available.**  
**Richard Pilkington, IT Security Manager, [rpilkington1@nhs.net](mailto:rpilkington1@nhs.net)**

Should you require any further information please do not hesitate to contact me on the email address provided below.

Please remember to quote the reference number above in any future communications.

If you are dissatisfied with the handling of your request, you have the right to ask for this to be investigated internally.

If you are dissatisfied with the information you have received, you have the right to ask for an internal review.

Both processes will be handled in accordance with our Trust's Freedom of Information Policy and the Freedom of Information Act 2000.

Internal investigation and internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Freedom of Information Review, The Clatterbridge Cancer Centre NHS Foundation Trust, Clatterbridge Road, Bebington, Wirral, CH63 4JY

If you are not satisfied with the outcome of the internal investigation/review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

**In order for us to ensure customer satisfaction and to monitor compliance with the Freedom of Information Act 2000, we would be grateful if you could take a couple of minutes to complete a short feedback form via the link below:**

<https://www.surveymonkey.co.uk/r/H39RFMM>

Kind Regards,

Andrew Ivers  
Information Governance Manager (Data Protection Officer)  
Contact Email: [ccf-tr.foi@nhs.net](mailto:ccf-tr.foi@nhs.net)