



**The Clatterbridge  
Cancer Centre**  
NHS Foundation Trust

Clatterbridge Road  
Bebington  
Wirral  
CH63 4JY

Tel: 0151 556 5000  
Web: [www.clatterbridgecc.nhs.uk](http://www.clatterbridgecc.nhs.uk)

Date: 20 January 2020

**Re: Freedom of Information Request**  
**Ref: 20-2020**

Thank you for your email dated 17<sup>th</sup> January 2020 requesting information regarding waiting times for adult eating disorders treatment.

The information that you require is as follows:

**I am looking for information about waiting times for adult eating disorders treatment.**

**As such, I would really appreciate answers to the following questions:**

- 1. What is the Trust's target waiting time for adults who are urgently referred to eating disorder services to start treatment?**
- 2. What is the Trust's target waiting time for adults who are routinely (i.e. non-urgently) referred to eating disorder services to start treatment?**
- 3. How many adults were urgently referred to the Trust's eating disorder services in 2018/19?**
- 4. How many adults were routinely (i.e. non-urgently) referred to the Trust's eating disorder services in 2018/19?**
- 5. What was the average waiting time to start treatment for adults urgently referred to the Trust's eating disorder services in 2018/19?**
- 6. What was the average waiting time to start treatment for adults routinely (i.e. non-urgently) referred to the Trust's eating disorder services in 2018/19?**

**7. How many adults urgently referred to the Trust's eating disorder services are currently waiting to start treatment?**

**8. How many adults routinely (i.e. non-urgently) referred to the Trust's eating disorder services are currently waiting to start treatment?**

**I can confirm that our Trust does not hold any information in this regard. Our Trust is a tertiary specialist cancer treatment centre and does not have an Eating Disorders Service Therefore, the information you have requested is not applicable to our Trust in this instance.**

Should you require any further information please do not hesitate to contact me on the email address provided below.

Please remember to quote the reference number above in any future communications.

If you are dissatisfied with the handling of your request, you have the right to ask for this to be investigated internally.

If you are dissatisfied with the information you have received, you have the right to ask for an internal review.

Both processes will be handled in accordance with our Trust's Freedom of Information Policy and the Freedom of Information Act 2000.

Internal investigation and internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Freedom of Information Review, The Clatterbridge Cancer Centre NHS Foundation Trust, Clatterbridge Road, Bebington, Wirral, CH63 4JY

If you are not satisfied with the outcome of the internal investigation/review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

**In order for us to ensure customer satisfaction and to monitor compliance with the Freedom of Information Act 2000, we would be grateful if you could take a couple of minutes to complete a short feedback form via the link below:**