



**The Clatterbridge
Cancer Centre**
NHS Foundation Trust

Clatterbridge Road
Bebington
Wirral
CH63 4JY

Tel: 0151 556 5000
Web: www.clatterbridgecc.nhs.uk

Date: 12 February 2020

Re: Freedom of Information Request
Ref: 18 - 2020

Thank you for your email dated the 16th January 2020, requesting various information relating to dynamic air mattresses/static mattresses/bed frames/moving and handling equipment.

The information that you require is as follows:

Please see Appendix 1.

Should you require any further information please do not hesitate to contact me on the email address provided below.

Please remember to quote the reference number above in any future communications.

If you are dissatisfied with the handling of your request, you have the right to ask for this to be investigated internally.

If you are dissatisfied with the information you have received, you have the right to ask for an internal review.

Both processes will be handled in accordance with our Trust's Freedom of Information Policy and the Freedom of Information Act 2000.

Internal investigation and internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Freedom of Information Review, The Clatterbridge Cancer Centre NHS Foundation Trust, Clatterbridge Road, Bebington, Wirral, CH63 4JY

If you are not satisfied with the outcome of the internal investigation/review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

In order for us to ensure customer satisfaction and to monitor compliance with the Freedom of Information Act 2000, we would be grateful if you could take a couple of minutes to complete a short feedback form via the link below:

<https://www.surveymonkey.co.uk/r/H39RFMM>

Appendix 1

Dynamic Air Mattresses

What is the name of the manufacture used to provide pressure relief alternating dynamic surface air mattresses to each of the trust's hospitals?

ARJO HUNTLEIGH
LINET
DRIVE DEVILBISS
TALLEY

DIRECT HEALTHCARE ✓

OTHER

2) By which method is this procured? (Please state all that applies)

Our procurement of Dyna-form Mercury Advance Mattress was via a business case requiring quotation direct with suppliers

3) What is the total number of dynamic mattresses on-site?

Currently we have 64 beds all fitted with the Dyna-form Mercury Advance Mattress

4) What are the makes/names of the models used?

Direct HealthCare Dyna-form Mercury Advance Mattress

5) Is this a managed service? Yes or No

No

6) Is the provision of dynamic surfaces contracted? Yes or No

No; although if we had further need in order to standardise our equipment we would look to purchase further equivalent mattresses from Direct HealthCare

7) If Yes is the service and maintenance of this equipment included as part of the contract? Yes or No

N/A

8) If No - How is service & maintenance of this equipment dealt with - 3rd party provider or in-house?

Service is part of an annual Pro-Serve arrangement with Direct HealthCare

9) If 3rd party provider is used please state company name

N/A

10) Is this 3rd party service contracted? Yes or No

N/A

11) If Yes what is the contract term? (Including any extension periods).

N/A

12) What is the expiry date of this contract?

N/A

13) How is the decontamination of these products managed? In-house or
3rd party provider

In-house

14) If 3rd party provider is used please state company name

N/A

15) Is this 3rd party service contracted? Yes or No

N/A

16) If Yes what is the contract term? (Including any extension periods).

N/A

17) What is the expiry date of this contract

N/A

The following questions are only applicable if the supply of dynamic alternating air mattresses to the hospital trust is contracted.

N/A; mattresses have all been purchased and as mentioned above any further requirements will also be purchased, standardised as the Dyna-form Mercury Advance Mattress

1) Which method is used to tender the contract? (Please provide details)

2) What date did your current contract start?

3) What is the term of the contract? (including any extension periods)

4) When does the current contract expire?

- 5) Is the contract purchase, hire or other (please provide details) 6) If contracted, when did you last tender the contract?
- 7) As a result of the tender did you change provider? Yes or No (if Yes please provide previous supplier)
- 8) Please provide the financial value of the contract in the last 12 months of the previous contract including total value and periods covered.
- 9) Please provide the financial value for the first 12 months of the current contract in place.

1) What is the name of the manufacture used to provide Static Mattresses to the trust?

Please note, all mattresses procured are able to be air mattresses if required, we have purchased 35 pumps and these are moved to beds where patient has a need for pressure relief.

ARJO HUNTLEIGH
LINET
DRIVE DEVILBISS
TALLEY

DIRECT HEALTHCARE ✓

OTHER

2) By which method is this procured? (Please state all that applies)

Our procurement of Dyna-form Mercury Advance Mattress was via business case requiring quotation direct with suppliers

3) What is the total number of static mattresses on-site?

Currently we have 64 beds all fitted with the Dyna-form Mercury Advance Mattress

4) What are the makes/names of the models used?

Direct HealthCare Dyna-form Mercury Advance Mattress

5) Is this a managed service? Yes or No

No

6) Is the provision of static surfaces contracted? Yes or No

No; although if we had further need in order to standardise our equipment we would look to purchase further equivalent mattresses from Direct HealthCare

7) If Yes is the service and maintenance of this equipment included as part of the contract? Yes or No

N/A

8) If No - How is service & maintenance of this equipment dealt with - 3rd party provider or in-house?

Service is part of an annual Pro-Serve arrangement with Direct HealthCare

9) If 3rd party provider is used please state company name

N/A

10) Is this 3rd party service contracted? Yes or No

N/A

11) If Yes what is the contract term? (Including any extension periods).

N/A

12) What is the expiry date of this contract?

N/A

13) Does the trust have a fire safety policy that stipulates a particular model of static mattress is to be used? Yes or No

No

14) If Yes please provide details of the policy guidelines

N/A

The following questions are only applicable if the supply of static mattresses to the hospital trust is contracted.

N/A

15) Which method is used to tender the contract? (Please provide details)

16) What date did your current contract start?

17) What is the term of the contract? (including any extension periods)

18) When does the current contract expire?

- 19) Is the contract purchase, hire or other (please provide details)
- 20) If contracted, when did you last tender the contract?
- 21) As a result of the tender did you change provider? Yes or No (if Yes please provide previous supplier)
- 22) Please provide the financial value of the contract in the last 12 months of the previous contract including total value and periods covered.
- 23) Please provide the financial value for the first 12 months of the current contract in place?

What is the name of the manufacture used to supply profiling bed frames?

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1) By which method is this procured? (Please state all that applies)

Beds were standardised and models purchased were available through NHSSC

2) Which products are used? (Please provide details/names of all models)

Profiling beds Arjo Enterprise 8000 and 5000X; Bariatric Care System Citadel Plus, Hydraulic bed Lifeguard 50 and 55

3) What is the total number of hospital bed frames on-site?

64

4) Is the supply of bed frames contracted? Yes or No?

No

5) If Yes is the service and maintenance of this equipment included as part of the contract? Yes or No

N/A

6) If No - How is service & maintenance of this equipment dealt with - 3rd party provider or in-house?

Covered by a 2 year warranty and PPM, emergency repair actioned by our 3rd party supplier of this service

7) If 3rd party provider is used please state company name

Avensys UK Limited

8) Is this 3rd party service contracted? Yes or No

Yes

9) If Yes what is the contract term? (Including any extension periods).

30 month

10) What is the expiry date of this contract?

30th September 2020

The following questions are only applicable if the supply of profiling beds to the hospital trust is contracted.

N/A- This isn't applicable to our Trust as beds were purchased and PPM / Emergency repair arrangements as advised above.

1) What date did your current contract start?

2) How long is the current contract? (Including any extension periods) 3) When does the current contract expire?

4) When did you last tender the contract?

5) As a result of the tender did you change provider? Yes or No (if Yes please state previous supplier)

6) Please provide the financial value of the contract in the last 12 months of the previous contract including total value and periods covered.

7) Please provide the financial value for the first 12 months of the current contract in place.

Service/maintenance and LOLER contracts for moving and Handling Equipment

- **Mobile Hoists; How many within the Trust?**
11
- **Ceiling Track Hoists; How many within the Trust?**
0
- **Patient Trolleys; How many within the Trust?**
8
- **Treatment couches/ Plinths**
26
- **Wheelchairs; Patient and Porters**
35
- Are any of the equipment listed above in a contract, either separately or within one combined contract?
Yes
- When date did your current contracts start?
Trolleys - 1st June 2019
Treatment Couches- 1st January 2020 onwards
Wheelchairs - 1st July-2019
- What is the name(s) of the company these contracts are with?
Trolleys / Hoists - Arjo
Treatment Couches - Ocura
Wheelchairs - Bristol Maid / MetalCraft
- How long is the current contract? (Including any extension periods)
Service contracts are taken out on a 12 monthly basis with suppliers
- When does the current contract expire?
Trolleys - 31/05/2020
Treatment Couches - Throughout 2020. This is due to the fact that couches have been purchased at varying times over recent years and therefore servicing due at differing times throughout the year

Wheelchairs - 30th June 2020

- Did the Trust go out to Tender, or direct award the contracts?

Contracts were taken out with suppliers at time of purchase, value of purchases required 3 quotations, not tender, service was included in quotations

- As a result of the tender or Direct award did you change provider? Yes or No (if Yes please state previous supplier)

No

- Please provide the financial value of the contract(s) for the last 12 months.

Information is Commercial in Confidence (Section 43 of the Freedom of Information Act)

Section 43 of the FOIA states 'information is exempt information if it constitutes a trade secret' and 'if its disclosure under this Act would, or would be likely to, prejudice the commercial interests of any person (including the public authority holding it).

When applying Section 43 we have to apply the public interest in withholding/ disclosing this information. The use of this exemption is to be carefully considered. The factors in favour of disclosure of this information, including the general public interest and greater transparency and accountability, were carefully weighed against the need to allow suppliers and organisations the space to conduct their lawful business competitively and without fear of disclosure of sensitive commercial information. Supplying this information could potentially prejudice the third parties ability to conduct their business in a competitive market, therefore on this basis, the Trust feels that the information requested is justifiably exempt under Section 43 of the Act.