

Date: 12 February 2020

Re: Freedom of Information Request
Ref: 16-2020

Thank you for your email dated 16th January 2020 requesting information regarding length of patient stays.

The information that you require is as follows:

Under the terms of the Freedom of Information Act 2000, please provide me with full answers to the following questions regarding stranded patients (those with a Length of Stay over more than 7 days) and super-stranded patients (those with a Length of Stay over more than 21 days).

- 1. How many stranded patients did each of your trust's hospitals have during each month of the past calendar year, 2019?**

Please provide the information by month if possible i.e. January 2019, 200 stranded patients. However if this is not possible please provide the figures on a weekly or daily basis, if that is how they are recorded locally.

Year/Month	Stranded
January	40
February	39
March	39
April	39
May	39
June	30
July	42
August	37
September	49
October	42
November	65
December	57
Total	518

2. How many super-stranded patients did each of your trust's hospitals have during each month of the past calendar year, 2019?

Year/Month	Super-stranded
January	24
February	26
March	26
April	32
May	28
June	39
July	30
August	28
September	31
October	24
November	46
December	30
Total	364

3. Has your trust met its target of reducing super-stranded patients by 25% from 2017-18 figures? If not, please state by what proportion the figure has been reduced by so far.

Our Trust has not met this target. This has been reduced by the following since 2017:

2018 Super-stranded patients count = 363 (5.3%)

2019 Super-stranded patients count = 364 (4.2%)

4. What were the five longest Length of Stays recorded by patients in your trust during calendar year 2019?

5 longest stays in 2019 (in days):

- 142
- 136
- 117
- 114
- 108

5. What specific actions has your trust taken to reduce super-stranded patients in the past year?

The Trust has taken the following actions:

- **Being active with Clinical Utilisation Review (CUR)– ensuring our patients who are in our beds have a clinical reason to be in the bed, proactive discharge planning**

from admission to aim to reduce length of stay. Looking at delays in care daily, to review the flow of patients.

- Weekly Length of Stay meetings to discuss patients who have a length of stay of 21 days, and any patients who are viewed as a potential complex discharge
- Proactively looking at external delays to try to reduce our Length of Stay for patients and effective engagement with e.g. Social Care and or Hospices
- CCC Patient flow team currently involved in the Integrated Community Reablement and Assessment Service (ICRAS), which is improving access to community and social care services across Liverpool, Sefton and Knowsley, with health and social care organisations working as one.

Should you require any further information please do not hesitate to contact me on the email address provided below.

Please remember to quote the reference number above in any future communications.

If you are dissatisfied with the handling of your request, you have the right to ask for this to be investigated internally.

If you are dissatisfied with the information you have received, you have the right to ask for an internal review.

Both processes will be handled in accordance with our Trust's Freedom of Information Policy and the Freedom of Information Act 2000.

Internal investigation and internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Freedom of Information Review, The Clatterbridge Cancer Centre NHS Foundation Trust, Clatterbridge Road, Bebington, Wirral, CH63 4JY

If you are not satisfied with the outcome of the internal investigation/review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

In order for us to ensure customer satisfaction and to monitor compliance with the Freedom of Information Act 2000, we would be grateful if you could take a couple of minutes to complete a short feedback form via the link below:

<https://www.surveymonkey.co.uk/r/H39RFMM>