



**The Clatterbridge
Cancer Centre**
NHS Foundation Trust

Clatterbridge Road
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Date: 10 February 2020

Re: Freedom of Information Request
Ref: 13-2020

Thank you for your email dated 13th January 2020 requesting information regarding job planning.

The information that you require is as follows:

- 1. Please fill in the below table to report which staffing groups have job plans assigned across the organisation and the % of organisation that has it rolled out (in this instance, please include all methods of job planning, whether that be forms, third party solutions, or paper based/excel)**
Staffing Group Job plans assigned?

Answer (Yes/No) % rolled out across the organisation

- **Medical and Dental - 100% for consultants and SAS doctors**
- **AHPs (Allied Health Professionals) - No**
- **Other (please specify) - No**

- 2. Does the organisation use an external supplier to manage job planning?**

Yes

- 3. If so, which supplier does the organisation use?**

CRMS

- 4. What was your reason for selecting the job planning supplier? (for example, was it associated to price, functionality/quality or other NHS users)**

Other NHS Users

5. What was the annual cost to the third party in 18/19?

Information is Commercial in Confidence **(Section 43 of the Freedom of Information Act)**

Section 43 of the FOIA states 'information is exempt information if it constitutes a trade secret' and 'if its disclosure under this Act would, or would be likely to, prejudice the commercial interests of any person (including the public authority holding it).

When applying Section 43 we have to apply the public interest in withholding/disclosing this information. The use of this exemption is to be carefully considered. The factors in favour of disclosure of this information, including the general public interest and greater transparency and accountability, were carefully weighed against the need to allow suppliers and organisations the space to conduct their lawful business competitively and without fear of disclosure of sensitive commercial information. Supplying this information would identify individual pricing structures, therefore on this basis, the Trust feels that the information requested is justifiably exempt under Section 43 of the Act.

6. Please can you provide the contract start and end date?

1st April 2019 – 31st March 2020

7. Did the organisation procure the supplier via a framework? If so, which framework?

No

8. What % of the third-party job planning system has been rolled out across the trust

5%

9. Does the job planning system integrate with other third-party systems? (such as revalidation/appraisal, rostering ,training solutions or temporary staff management systems) If so, please list all systems

Revalidation, appraisal and leave management is included. This does not interface with rostering.

10. Has the organisation realised any quantifiable benefits from utilising the job planning system? For example, monetary savings, staff survey results etc

None that have been recorded at this time.

Should you require any further information please do not hesitate to contact me on the email address provided below.

Please remember to quote the reference number above in any future communications.

If you are dissatisfied with the handling of your request, you have the right to ask for this to be investigated internally.

If you are dissatisfied with the information you have received, you have the right to ask for an internal review.

Both processes will be handled in accordance with our Trust's Freedom of Information Policy and the Freedom of Information Act 2000.

Internal investigation and internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Freedom of Information Review, The Clatterbridge Cancer Centre NHS Foundation Trust, Clatterbridge Road, Bebington, Wirral, CH63 4JY

If you are not satisfied with the outcome of the internal investigation/review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

In order for us to ensure customer satisfaction and to monitor compliance with the Freedom of Information Act 2000, we would be grateful if you could take a couple of minutes to complete a short feedback form via the link below:

<https://www.surveymonkey.co.uk/r/H39RFMM>