

Date: 31 January 2020

**Re: Freedom of Information Request**  
**Ref: 09-2020**

Thank you for your email dated 10th January 2020 requesting information regarding MRI scanning.

The information that you require is as follows:

- a) **Does your Trust have a process in place for patients who are unable to fit in, or use, an MRI machine but who may need a MRI scan? If so, what is this process?**

Safety questions and thorough investigation any issues raised will establish any contra-indications prior to the scan which may mean the patient is unable to “use” the scanner. If their MRI is contra-indicated for MRI safety reasons, the consultant will discuss an alternative imaging technique.

As we have wide bore MRI scanners, all patients fit in. The radiographers are trained to adapt their technique to ensure all patients are comfortable whatever their body habitus and capability.

- b) **Does your Trust send patients who may need an MRI scan who meet the criteria of being unable to use your Trusts’ scanners above, to other locations, for example, zoos or research facilities?**

**No**

- c) **Does your Trust pay other facilities such as zoos or research facilities for the use of their MRI machines? If so, how much did you Trust pay these facilities last financial year (2019-20)?**

**No**

- d) **If applicable, how many patients have needed an MRI in facilities provided in places other than your Trust last year? Please provide the location and reason for this.**

**None**

Should you require any further information please do not hesitate to contact me on the email address provided below.

Please remember to quote the reference number above in any future communications.

If you are dissatisfied with the handling of your request, you have the right to ask for this to be investigated internally.

If you are dissatisfied with the information you have received, you have the right to ask for an internal review.

Both processes will be handled in accordance with our Trust's Freedom of Information Policy and the Freedom of Information Act 2000.

Internal investigation and internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Freedom of Information Review, The Clatterbridge Cancer Centre NHS Foundation Trust, Clatterbridge Road, Bebington, Wirral, CH63 4JY

If you are not satisfied with the outcome of the internal investigation/review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

**In order for us to ensure customer satisfaction and to monitor compliance with the Freedom of Information Act 2000, we would be grateful if you could take a couple of minutes to complete a short feedback form via the link below:**

**<https://www.surveymonkey.co.uk/r/H39RFMM>**