

Clatterbridge Road Bebington Wirral CH63 4JY

Tel: 0151 556 5000 Web: www.clatterbridgecc.nhs.uk

Date: 16 March 2020

Re: Freedom of Information Request Ref: 57- 2020

Thank you for your email dated the 18th February 2020, requesting information relating to statistics on learning from deaths.

The information that you require is as follows:

Please send me:

1) The figures published quarterly, as required by The National Health Service (Quality Accounts) (Amendment) Regulations 2017, and directed by the National Quality Board National Guidance on Learning from Deaths, on the number of deaths in the Trust that were subjected to a case record review and were judged more likely than not to have been due to problems in care, for each quarter that they have been published.

The Trust records and publishes the data on a quarterly basis. The number of deaths that were subjected to a case record review and were judged more likely than not to have been due to problems with care is zero.

 If no figures have been published please provide an explanation regarding why the Trust believes it has complied with The National Health Service (Quality Accounts) (Amendment) Regulations 2017.
N/A 3) Whether the Trust uses the Learning from Deaths Dashboard issued with the National Guidance.

Yes, our Trust does use the Learning from Deaths Dashboard issued with the National Guidance.

Should you require any further information please do not hesitate to contact me on the email address provided below.

Please remember to quote the reference number above in any future communications.

If you are dissatisfied with the handling of your request, you have the right to ask for this to be investigated internally.

If you are dissatisfied with the information you have received, you have the right to ask for an internal review.

Both processes will be handled in accordance with our Trust's Freedom of Information Policy and the Freedom of Information Act 2000.

Internal investigation and internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Freedom of Information Review, The Clatterbridge Cancer Centre NHS Foundation Trust, Clatterbridge Road, Bebington, Wirral, CH63 4JY

If you are not satisfied with the outcome of the internal investigation/review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

In order for us to ensure customer satisfaction and to monitor compliance with the Freedom of Information Act 2000, we would be grateful if you could take a couple of minutes to complete a short feedback form via the link below:

https://www.surveymonkey.co.uk/r/H39RFMM