



**The Clatterbridge
Cancer Centre**
NHS Foundation Trust

Clatterbridge Road
Bebington
Wirral
CH63 4JY

Tel: 0151 556 5000
Web: www.clatterbridgecc.nhs.uk

Date: 31 January 2020

Re: Freedom of Information Request
Ref: 371 - 2019

Thank you for your email dated the 20th December 2019, requesting various information concerning washrooms, waste collection and drains/water pipes.

The information that you require is as follows:

In your specific location, how much is spent per year on the following:

Disposable paper towels for washroom

Clatterbridge Cancer Centre Wirral Site – The total cost of paper hand towels between April 2018 and March 2019 was £25,639.

Clatterbridge Cancer Centre Aintree Site – Currently provided to the Trust as part of a SLA with The Walton Centre NHS Foundation Trust. The total cost of paper rolls/paper hand towels from 1st April 2019 to date is £1,222.95

Haemato-Oncology Service - Our Haemato-Oncology Unit is based in the Royal Liverpool Hospital and such services are delivered through arrangements made by the Royal Liverpool Hospital. In order to gain this information for our Haemato- Oncology Unit, please contact them directly. Information on how you can do this can be found on their website via the following link: <https://www.rlbuht.nhs.uk/about-the-trust/freedom-of-information>

Non-recyclable waste collection

Clatterbridge Cancer Centre Wirral Site – Currently provided to the Trust as part of a SLA with Wirral University Teaching Hospital NHS Foundation Trust, we are unable to provide a breakdown of spend.

Clatterbridge Cancer Centre Aintree Site - Currently provided to the Trust as part of a SLA with The Walton Centre NHS Foundation Trust. The total

cost of non-recyclable waste collection from 1st April 2019 to 31st December 2019 is £2,862

Haemato-Oncology Service – See answer given in response to [Disposable paper towels for washrooms](#)

Washroom repairs

Clatterbridge Cancer Centre Wirral Site – Currently provided to the Trust as part of a SLA with Wirral University Teaching Hospital NHS Foundation Trust, we are unable to provide a breakdown of spend.

Clatterbridge Cancer Centre Aintree Site - This service is currently is currently provided to the Trust as part of a SLA with Aintree University Hospital NHS Foundation Trust, we are unable to provide a breakdown of spend.

Haemato-Oncology Service – See answer given in response to [Disposable paper towels for washrooms](#)

Unblocking of drains and water pipes

Clatterbridge Cancer Centre Wirral Site – Currently provided to the Trust as part of a SLA with Wirral University Teaching Hospital NHS Foundation Trust, we are unable to provide a breakdown of spend.

Clatterbridge Cancer Centre bridge Aintree Site - This service is currently is currently provided to the Trust as part of a SLA with Aintree University Hospital NHS Foundation Trust, we are unable to provide a breakdown of spend.

Haemato-Oncology Service – See answer given in response to [Disposable paper towels for washrooms](#)

Should you require any further information please do not hesitate to contact me on the email address provided below.

Please remember to quote the reference number above in any future communications.

If you are dissatisfied with the handling of your request, you have the right to ask for this to be investigated internally.

If you are dissatisfied with the information you have received, you have the right to ask for an internal review.

Both processes will be handled in accordance with our Trust's Freedom of Information Policy and the Freedom of Information Act 2000.

Internal investigation and internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Freedom of Information Review, The Clatterbridge Cancer Centre NHS Foundation Trust, Clatterbridge Road, Bebington, Wirral, CH63 4JY

If you are not satisfied with the outcome of the internal investigation/review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

In order for us to ensure customer satisfaction and to monitor compliance with the Freedom of Information Act 2000, we would be grateful if you could take a couple of minutes to complete a short feedback form via the link below:

<https://www.surveymonkey.co.uk/r/H39RFMM>