



**The Clatterbridge
Cancer Centre**
NHS Foundation Trust

Clatterbridge Road
Bebington
Wirral
CH63 4JY

Tel: 0151 556 5000
Web: www.clatterbridgecc.nhs.uk

Date: 17 January 2020

Re: Freedom of Information Request
Ref: 366 - 2019

Thank you for your email dated the 19th December 2019, requesting information about the organisation's Local Area Network (LAN) environment.

The information that you require is as follows:

Please can you send me the organisation's Local Area Network (LAN) contract, which may include the following:

- **Support and Maintenance-** e.g. switches, router, software etc
- **Managed-** If this includes services than just LAN.

1. **Contract Type: Managed or Maintenance**
Support and Maintenance

2. **Existing Supplier: Who is the current supplier?**
ANS / CDW

3. **Annual Spend for each supplier: What is the annual average spending on the supplier above? If there is more than one supplier, please split the annual averages spend for each supplier.**

ANS - £44,770.37
CDW - £59,584.48

4. **Number of Users: Please can you provide me with the number of users this contract covers. Approximate number of users will also be acceptable.**

Approx. 1300 end users

5. **Number of Sites:** The number of sites, where equipment is supported by each contract.
2 sites presently, the 3rd will be commissioned in May 2020
6. **Hardware Brand:** What is the hardware brand of the LAN equipment?
Cisco
7. **Contract Description:** Please provide me with a brief description of the overall contract.
Standard Support and Maintenance
8. **Contract Duration:** What is the duration of the contract is and can you please also include any extensions this may include.
12 months
9. **Contract Expiry Date:** When does the contract expire?
There are multiple contracts under each vendor, we therefore have various expiry dates throughout 2020.
10. **Contract Review Date:** When will the organisation is planning to review the contract?
We are not reviewing the contracts as we are replacing the entire infrastructure which relates to the existing contracts
11. **Responsible Officer:** Contact details including name, job title, contact number and email address?
James Crowther, Head of IT Operations, 0151 556 5465, jamescrowther@nhs.net

If the LAN maintenance is included in-house please include the following information:

All information is the same as above.

1. **Hardware Brand:** What is the hardware brand of the LAN equipment?
2. **Number of Users:** Please can you provide me with the number of users this contract covers. Approximate number of users will also be acceptable.
3. **Number of Sites:** Estimated/Actual number of sites the LAN covers.

4. **Responsible Officer: Who within the organisation is responsible for LAN please provide me with contact details including name, job title, contact number and email address?**

If the contract is managed by a 3rd party e.g. Can you please provide me with

All information same as above

1. **Existing Supplier: Who is the current supplier?**
2. **Number of Users: Please can you provide me with the number of users this contract covers. Approximate number of users will also be acceptable.**
3. **Number of Sites: Estimated/Actual number of sites the LAN covers.**
4. **Contract Type: Managed, Maintenance, Installation, Software**
5. **Hardware Brand: What is the hardware brand of the LAN equipment?**
6. **Contract Description: Please provide me with a brief description of the overall contract.**
7. **Contract Duration: What is the duration of the contract is and can you please also include any extensions this may include.**
8. **Contract Expiry Date: When does the contract expire?**
9. **Contract Review Date: When will the organisation is planning to review the contract?**
10. **Responsible Officer: Who within the organisation is responsible for each of these contract(s) please provide me with contact details including name, job title, contact number and email address?**

Should you require any further information please do not hesitate to contact me on the email address provided below.

Please remember to quote the reference number above in any future communications.

If you are dissatisfied with the handling of your request, you have the right to ask for this to be investigated internally.

If you are dissatisfied with the information you have received, you have the right to ask for an internal review.

Both processes will be handled in accordance with our Trust's Freedom of Information Policy and the Freedom of Information Act 2000.

Internal investigation and internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Freedom of Information Review, The Clatterbridge Cancer Centre NHS Foundation Trust, Clatterbridge Road, Bebington, Wirral, CH63 4JY

If you are not satisfied with the outcome of the internal investigation/review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.