



**The Clatterbridge
Cancer Centre**
NHS Foundation Trust

Clatterbridge Road
Bebington
Wirral
CH63 4JY

Tel: 0151 556 5000
Web: www.clatterbridgecc.nhs.uk

Date: 2 January 2020

Re: Freedom of Information Request
Ref: 362 - 2019

Thank you for your email dated the 16th December 2019 requesting information relating to scheduling/rota software.

The information that you require is as follows:

Please provide me with:

- 1. What scheduling/rota software the trust uses for nursing staff?**
- 2. When does the contract for the software outlined in the answer to Question 1 end?**
- 3. Does the scheduling/rota software interface with any bank solution the trust uses and which solution is this?**
- 4. What scheduling/rota software the trust uses for medical staff?**
- 5. When does the contract for the software outlined in the answer to Question 4 end?**
- 6. Does the scheduling/rota software interface with any bank solution the trust uses and which solution is this?**
- 7. What scheduling/rota software the trust uses for AHPs?**
- 8. When does the contract for the software outlined in the answer to Question 7 end?**
- 9. Does the scheduling/rota software interface with any bank solution the trust uses and which solution is this?**

10. What scheduling/rota software the trust uses for admin and clerical staff?

11. When does the contract for the software outlined in the answer to Question 10 end?

12. Does the scheduling/rota software interface with any bank solution the trust uses and which solution is this?

I would like the above information to be provided to me as an electronic copies in the following format. The column to the left hand side provides the example.

Nursing			AHPs			Medical		
Software	End Date	Link to Bank	Software	End Date	Link to Bank	Software	End Date	Link to Bank
Allocate Health Roster	30/08/22	Yes, but not activated at this time	Allocate Health Roster	30/08/22	Yes, but not activated at this time	Allocate eRota	30/08/22	Yes, but not activated at this time.

Admin & Clerical		
Software	End Date	Link to Bank
Allocate Health Roster	30/08/22	Yes, but not activated at this time.

Should you require any further information please do not hesitate to contact me on the email address provided below.

Please remember to quote the reference number above in any future communications.

If you are dissatisfied with the handling of your request, you have the right to ask for this to be investigated internally.

If you are dissatisfied with the information you have received, you have the right to ask for an internal review.

Both processes will be handled in accordance with our Trust's Freedom of Information Policy and the Freedom of Information Act 2000.

Internal investigation and internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be

addressed to: Freedom of Information Review, The Clatterbridge Cancer Centre NHS Foundation Trust, Clatterbridge Road, Bebington, Wirral, CH63 4JY

If you are not satisfied with the outcome of the internal investigation/review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

In order for us to ensure customer satisfaction and to monitor compliance with the Freedom of Information Act 2000, we would be grateful if you could take a couple of minutes to complete a short feedback form via the link below:

<https://www.surveymonkey.co.uk/r/H39RFMM>