

Date: 23 December 2019

Re: Freedom of Information Request
Ref: 352 - 2019

Thank you for your email dated the 29th November 2019, requesting information relating to radiotherapy machines (Linac).

The information that you require is as follows:

- 1. In the last calendar year to date 26/11/2019, for each radiotherapy machine(Linac) of the radiotherapy machines that were commissioned for service for the entire period, how many days was each machine out of service for more than half of the standard working day for repairs or maintenance;**

VL1 2 days
VL2 2 days
VL3 11 days
VT1 2.5 days
VT2 4.5 days – this machine is used for part private and part NHS use
VT3 3.5 days
VT4 2.5 days
VT5 1.5 days
Edge1 1.5 days
Edge2 10.5 days

- 2. And, for each machine of the radiotherapy machines that were commissioned for service for the entire period specified, what proportion did these days(in which the machine in question was out of service for repairs and maintenance for more than half of the standard working day) comprise of the total number of days the**

machine, had it not been being repaired or maintained, would have been able to treat patients if staffed(excluding days which were not staffed to provide radiotherapy – for instance, some Trusts won't have staffing arrangement on weekends and bank holidays, so those days should be omitted when calculating this ratio).

The service operates on 6 of the annual Bank Holidays but not routinely on any Saturdays or Sundays apart from an on call service therefore to calculate the ratio a plan of 259 days annually has been included.

VL1	2 days – 0.77%
VL2	2 days – 0.77%
VL3	11 days – 4.25%
VT1	2.5 days – 0.96%
VT2	4.5 days – 1.7%
VT3	3.5 days – 1.35%
VT4	2.5 days – 0.96%
VT5	1.5 days – 0.58%
Edge1	1.5 days – 0.58%
Edge2	10.5 days – 4.05%

Should you require any further information please do not hesitate to contact me on the email address provided below.

Please remember to quote the reference number above in any future communications.

If you are dissatisfied with the handling of your request, you have the right to ask for this to be investigated internally.

If you are dissatisfied with the information you have received, you have the right to ask for an internal review.

Both processes will be handled in accordance with our Trust's Freedom of Information Policy and the Freedom of Information Act 2000.

Internal investigation and internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Freedom of Information Review, The Clatterbridge Cancer Centre NHS Foundation Trust, Clatterbridge Road, Bebington, Wirral, CH63 4JY

If you are not satisfied with the outcome of the internal investigation/review, you have the right to apply directly to the Information Commissioner for a decision.

The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

In order for us to ensure customer satisfaction and to monitor compliance with the Freedom of Information Act 2000, we would be grateful if you could take a couple of minutes to complete a short feedback form via the link below:

<https://www.surveymonkey.co.uk/r/H39RFMM>