

Date: 18 December 2019

**Re: Freedom of Information Request**  
**Ref: 351 - 2019**

Thank you for your email dated the 29<sup>th</sup> November 2019, requesting information relating to insourcing.

The information that you require is as follows:

**1. Do you insource any clinical services and which ones?**

**Yes, we do insource some clinical services at The Clatterbridge Cancer Centre. These are listed below:**

- Dental Procedures**
- Diagnostic Imaging**

**2. Do you have a contract with any company and who is that and for which insourcing services?**

**Yes, we do have contracts with the below:**

- Wirral Community Trust for Dental service**
- Alliance Medical for Diagnostic Imaging**

**3. Did you procure this under any current framework and if so which one?**

**No, we did not procure these under any current framework**

4. How is this charged for by the third party service provider per patient/per tariff

**Dental service is charged per session**

**Diagnostic Imaging is charged per patient**

5. Are you currently being charged below, on or above NHS tariff?

**We are currently being charged below NHS tariff.**

6. Do you use substantively employed Trust staff to delivery all or part of the insourced service?

**No, we do not use substantively employed Trust staff to deliver all or part of the insourced service.**

7. The total number of procedures completed by each supplier (named) in the following categories:

- Endoscopy = **NIL**
- Ophthalmology = **NIL**
- ENT = **NIL**
- Neurology = **NIL**
- Dermatology = **NIL**
- All Other:

**Dental = 430**

**Diagnostic Imaging = 1,857**

8. The total spend completed by each supplier (named) per service area

**Please see below**

9. Please give an annual breakdown per annum of insourcing services per service area:

**Dental**

- 15/16 = £56,376
- 16/17 = £56,376
- 17/18 = £56,376
- 18/19 = £56,376

#### **Diagnostic Imaging (Alliance Medical)**

- 15/16 = Nil
- 16/17 = £81,158
- 17/18 = £67,636
- 18/19 = £92,869

Should you require any further information please do not hesitate to contact me on the email address provided below.

Please remember to quote the reference number above in any future communications.

If you are dissatisfied with the handling of your request, you have the right to ask for this to be investigated internally.

If you are dissatisfied with the information you have received, you have the right to ask for an internal review.

Both processes will be handled in accordance with our Trust's Freedom of Information Policy and the Freedom of Information Act 2000.

Internal investigation and internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Freedom of Information Review, The Clatterbridge Cancer Centre NHS Foundation Trust, Clatterbridge Road, Bebington, Wirral, CH63 4JY

If you are not satisfied with the outcome of the internal investigation/review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

**In order for us to ensure customer satisfaction and to monitor compliance with the Freedom of Information Act 2000, we would be grateful if you could**

**take a couple of minutes to complete a short feedback form via the link below:**

**<https://www.surveymonkey.co.uk/r/H39RFMM>**