



**The Clatterbridge
Cancer Centre**
NHS Foundation Trust

Clatterbridge Road
Bebington
Wirral
CH63 4JY

Tel: 0151 556 5000
Web: www.clatterbridgecc.nhs.uk

Date: 26 November 2019

Re: Freedom of Information Request
Ref: 343 - 2019

Thank you for your email dated the 25th November 2019, requesting information relating to urgent care.

The information that you require is as follows:

I am writing to you under the Freedom of Information Act 2000 to request the following information:

- i) How many patients were denied urgent care as a result of not being able to pay upfront for services between July 2018 and October 2019**
- ii) How many patients died as a result of being denied urgent care in the same period**

I can confirm that our Trust does not hold any information in this regard. Our Trust is a tertiary specialist cancer treatment centre and does not provide Urgent Care Services. Therefore, the information you have requested is not applicable to our Trust in this instance.

Should you require any further information please do not hesitate to contact me on the email address provided below.

Please remember to quote the reference number above in any future communications.

If you are dissatisfied with the handling of your request, you have the right to ask for this to be investigated internally.

If you are dissatisfied with the information you have received, you have the right to ask for an internal review.

Both processes will be handled in accordance with our Trust's Freedom of Information Policy and the Freedom of Information Act 2000.

Internal investigation and internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Freedom of Information Review, The Clatterbridge Cancer Centre NHS Foundation Trust, Clatterbridge Road, Bebington, Wirral, CH63 4JY

If you are not satisfied with the outcome of the internal investigation/review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

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