

Date: 2 December 2019

**Re: Freedom of Information Request**  
**Ref: 329 - 2019**

Thank you for your email dated the 15<sup>th</sup> November 2019, requesting information relating to bank & agency staffing.

The information that you require is as follows:

**I would be very grateful if you could provide me with the following information: -**

- **Locum Agency spend for financial year 2018/2019 broken down by;**
  - Medical Locums/Doctors = 1,028k
  - AHP's (Allied Health Professionals) = Nil
  - HSS (Health and Social Sciences) = 55k
  - Nursing = 119k
  - NMNC (Non-Medical, Non-Clinical) = 182k
  
- **Bank spend for financial year 2018/2019 broken down by;**
  - Medical Locums/Doctors = NIL
  - AHP's (Allied Health Professionals) = NIL
  - HSS (Health and Social Sciences) = NIL
  - Nursing = 58k
  - NMNC (Non-Medical, Non-Clinical) = 23k
  
- **If you have an operational staff bank, is this service provided by an external company?**  
**Yes**
  
- **Which areas does this cover (medics, nurses etc)**

### **Nursing and additional Clinical Services**

- **Who provides your staff bank solution?**  
**NHS Professionals**
- **When is your staff bank service due for renewal?**  
**30<sup>th</sup> June 2023**
- **What frameworks are needed to tender for these services? i.e. Health Trust Europe, CCS etc**  
**Health Trust Framework**
- **Do you currently use a Master/Neutral Vendor? If so please state the name of the company**  
**No, the Trust procures agency workers through agreed internal processes using NHS approved frameworks.**
- **When does the contract expire?**  
**N/A**
- **Do you use a Direct Engagement model? If so please state the name of the company**  
**Yes, the name of the company is Liaison**
- **When does the contract expire?**  
**January 2022**
- **What frameworks are needed to tender for these services? i.e. Health Trust Europe, CCS etc**  
**Health Trust Europe and CSSS**
- **Are you presently included in a regional cluster or STP? If so, please state the name.**  
**Cheshire & Merseyside**

Should you require any further information please do not hesitate to contact me on the email address provided below.

Please remember to quote the reference number above in any future communications.

If you are dissatisfied with the handling of your request, you have the right to ask for this to be investigated internally.

If you are dissatisfied with the information you have received, you have the right to ask for an internal review.

Both processes will be handled in accordance with our Trust's Freedom of Information Policy and the Freedom of Information Act 2000.

Internal investigation and internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Freedom of Information Review, The Clatterbridge Cancer Centre NHS Foundation Trust, Clatterbridge Road, Bebington, Wirral, CH63 4JY

If you are not satisfied with the outcome of the internal investigation/review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

**In order for us to ensure customer satisfaction and to monitor compliance with the Freedom of Information Act 2000, we would be grateful if you could take a couple of minutes to complete a short feedback form via the link below:**

**<https://www.surveymonkey.co.uk/r/H39RFMM>**