



**The Clatterbridge
Cancer Centre**
NHS Foundation Trust

Clatterbridge Road
Bebington
Wirral
CH63 4JY

Tel: 0151 556 5000
Web: www.clatterbridgecc.nhs.uk

Date: 9 December 2019

Re: Freedom of Information Request
Ref: 315 - 2019

Thank you for your email dated the 11th November 2019, requesting information relating to incidents.

The information that you require is as follows:

I would like to request information on the number of incidents that have been recorded on the DATIX system in each of the last three financial years and broken down by category of incident.

2016/17

Please note, our Trust began to use Datix part way through this financial year. Prior to this our Trust recorded all reported incidents on QPulse. The figures in the table below are a combination of the figures held on both of these systems for this financial year.

Documentation	723
Treatment/procedure	478
Drug/medication	396
Consent, communication, confidentiality	314
IT/IT security	191
Infection control	165
Infrastructure - includes staffing	160
Patient accident - includes falls	153
Implementation of care and ongoing monitoring	143
Clinical assessment	133
Access, admission, transfer, discharge	116
Disruptive/aggressive behaviour	85
Pressure ulcer	84

Medical device/equipment	70
VTE	59
Staff accident	54
Other	52
Security	17
MET call	15
Safeguarding/DOLS	13

2017/18

Patient Slip, trip, fall	120
Slip, Trip, Fall	19
Drug / Medication	494
Violence and Aggression (including inappropriate behaviour)	53
Equipment/Medical Devices	94
Pressure Ulcer	66
Extravasation	15
Inoculation (needlesticks, sharps etc)	18
Infection Control	30
Information Governance	95
Security	31
IT/IT Security	80
VTE	35
Manual Handling	11
Other	1570

2018/19

Equality/Diversity/Inclusion	1
IRMER (or potential IRMER incident)	3
Safeguarding/DOLS	12
Staffing - Junior Doctors	3
Staffing - Nursing	27
Patient Slip, trip, fall	139
Slip, Trip, Fall	26
Drug / Medication	648
Violence and Aggression (including inappropriate behaviour)	110
Equipment/Medical Devices	120

Pressure Ulcer	95
Extravasation	26
Inoculation (needlesticks, sharps etc)	10
Infection Control	37
Information Governance	155
Security	38
IT/IT Security	77
VTE	37
Staff Radiation Badge	5
Manual Handling	13
Other	1489

Should you require any further information please do not hesitate to contact me on the email address provided below.

Please remember to quote the reference number above in any future communications.

If you are dissatisfied with the handling of your request, you have the right to ask for this to be investigated internally.

If you are dissatisfied with the information you have received, you have the right to ask for an internal review.

Both processes will be handled in accordance with our Trust's Freedom of Information Policy and the Freedom of Information Act 2000.

Internal investigation and internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Freedom of Information Review, The Clatterbridge Cancer Centre NHS Foundation Trust, Clatterbridge Road, Bebington, Wirral, CH63 4JY

If you are not satisfied with the outcome of the internal investigation/review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

In order for us to ensure customer satisfaction and to monitor compliance with the Freedom of Information Act 2000, we would be grateful if you could take a couple of minutes to complete a short feedback form via the link below:

<https://www.surveymonkey.co.uk/r/H39RFMM>