

Date: 29 November 2019

**Re: Freedom of Information Request**  
**Ref: 307 - 2019**

Thank you for your email dated the 4th November 2019, requesting information relating to informatics at the Trust.

The information that you require is as follows:

**1. What is the size of your informatics team (FTE)?**

**73 W.T.E**

**a. How many (or what %) of the informatics team are dedicated to workforce/HR reporting (FTE)?**

**0% - Informatics staff do not provide Workforce/HR reporting**

***\*By informatics, I would be referring to those within the IT team that would be analysing insights for reporting outputs - business analyst type roles. There may be a specific team dedicated to workforce or employee reporting***

**2. Of the workforce/employee reporting, what is the estimated time split between standard and non-standard (custom) reporting. (Examples of standard reports could include the weekly and monthly agency returns to NHS improvement and HR reporting inputs to the monthly board reports)**

**75% (Standard)**

**25% Non-Standard**

**3. Does the trust use an analytics platform or a business intelligence (BI) reporting tool to support their organisational workforce/HR reporting requirements - excluding ESR? If so, can you please answer the below:**

**a. Name of the platform/reporting tool used (i.e. Qlik, Tableau, Spotfire, Microsoft)**

**No platform/reporting tool currently used**

**b. Annual cost for 18/19**

**Not Applicable**

**c. Contract start and end date:**

**N/A**

Should you require any further information please do not hesitate to contact me on the email address provided below.

Please remember to quote the reference number above in any future communications.

If you are dissatisfied with the handling of your request, you have the right to ask for this to be investigated internally.

If you are dissatisfied with the information you have received, you have the right to ask for an internal review.

Both processes will be handled in accordance with our Trust's Freedom of Information Policy and the Freedom of Information Act 2000.

Internal investigation and internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Freedom of Information Review, The Clatterbridge Cancer Centre NHS Foundation Trust, Clatterbridge Road, Bebington, Wirral, CH63 4JY

If you are not satisfied with the outcome of the internal investigation/review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

**In order for us to ensure customer satisfaction and to monitor compliance with the Freedom of Information Act 2000, we would be grateful if you could**

**take a couple of minutes to complete a short feedback form via the link below:**

**<https://www.surveymonkey.co.uk/r/H39RFMM>**