

Clatterbridge Road Bebington Wirral CH63 4JY

Tel: 0151 556 5000 Web: www.clatterbridgecc.nhs.uk

Date: 3 October 2019

Re: Freedom of Information Request Ref: 280 - 2019

Thank you for your email dated the 2nd October 2019, requesting information regarding cataract surgery and ophthalmology appointments.

The information that you require is as follows:

- 1. Referral-to-Treatment time for cataract surgery (C71 to C77), by month or by year for FY17, FY18, and FY19
- 2. Average time waited before a first appointment with an ophthalmologist as a new patient, by month or by year for FY17, FY18 and FY19
- 3. Number of new patients waiting for over 10 weeks for a first appointment with an ophthalmologist as a new patient, by month or by year for FY17, FY18, and FY19
- 4. Number of new patients waiting for over 18 weeks for a first appointment with an ophthalmologist as a new patient, by month or by year for FY17, FY18, and FY19

I can confirm that our Trust does not hold any information in this regard. Our Trust is a tertiary specialist cancer treatment centre and therefore does not conduct cataract surgery or provide any ophthalmology services. Therefore, the information you have requested is not applicable to our Trust in this instance.

Should you require any further information please do not hesitate to contact me on the email address provided below.

Please remember to quote the reference number above in any future communications.

If you are dissatisfied with the handling of your request, you have the right to ask for this to be investigated internally.

If you are dissatisfied with the information you have received, you have the right to ask for an internal review.

Both processes will be handled in accordance with our Trust's Freedom of Information Policy and the Freedom of Information Act 2000.

Internal investigation and internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Freedom of Information Review, The Clatterbridge Cancer Centre NHS Foundation Trust, Clatterbridge Road, Bebington, Wirral, CH63 4JY

If you are not satisfied with the outcome of the internal investigation/review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

In order for us to ensure customer satisfaction and to monitor compliance with the Freedom of Information Act 2000, we would be grateful if you could take a couple of minutes to complete a short feedback form via the link below:

https://www.surveymonkey.co.uk/r/H39RFMM