



**The Clatterbridge
Cancer Centre**
NHS Foundation Trust

Clatterbridge Road
Bebington
Wirral
CH63 4JY

Tel: 0151 556 5000
Web: www.clatterbridgecc.nhs.uk

Date: 28 October 2019

Re: Freedom of Information Request
Ref: 278 - 2019

Thank you for your email dated the 1st October 2019, requesting information regarding EPR.

The information that you require is as follows:

I would really appreciate it if you could complete the questions on the attached form and return back to this email address at your earliest convenience.

Please see Appendix 1.

Should you require any further information please do not hesitate to contact me on the email address provided below.

Please remember to quote the reference number above in any future communications.

If you are dissatisfied with the handling of your request, you have the right to ask for this to be investigated internally.

If you are dissatisfied with the information you have received, you have the right to ask for an internal review.

Both processes will be handled in accordance with our Trust's Freedom of Information Policy and the Freedom of Information Act 2000.

Internal investigation and internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Freedom of Information Review, The Clatterbridge Cancer Centre NHS Foundation Trust, Clatterbridge Road, Bebington, Wirral, CH63 4JY

If you are not satisfied with the outcome of the internal investigation/review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

In order for us to ensure customer satisfaction and to monitor compliance with the Freedom of Information Act 2000, we would be grateful if you could take a couple of minutes to complete a short feedback form via the link below:

<https://www.surveymonkey.co.uk/r/H39RFMM>

Appendix 1

QUESTIONS	RESPONSES
<u>1. Paper</u>	
Do the clinical areas in the Trust still use paper records?	Yes
Do the clinical areas in the trust still use paper to record medical observations?	Yes
Do any paper documents get scanned into the Electronic record?	Yes
How many documents get scanned into the Electronic document per annum?	224662
How much is the trust spending on scanning paper documents into the Electronic record per annum inclusive of resources and hardware?	Staffing - £171,226 Hardware/Software - £68,661
Is the Trust still using paper for patient questionnaires?	No
Is the trust still using paper for procedural consent documentation?	Yes
<u>2. EPR</u>	
Has the current system got the functionality to store photographs and videos within the patient record?	No
Does the patient record system include digital signature for patients signing legal documentation?	No
Does the current system have a function where patients can access their own health record?	No
Does the EPR have a function for clinical noting used on ward rounds?	Yes
Does the system have Medical documentation templates that can be changed to suit specialised needs?	Yes
Does the system have an Administration Function?	Yes
Does the system have Administration dashboards that feed outcomes from medical documentation?	No

<p>Does the system contain different modules, if so, what modules are they?</p>	<p>Yes, other modules include:</p> <p>ABS - Abstracting ADM - Admissions BMV - Bedside Verification DR - Data Repository EMRT - Electronic Health Record HIM - Health Information Management ITS - Imaging & Therapeutic Services LAB - Laboratory MIC - Microbiology MIS - MIS MM - Materials Management NMI - Non-MEDITECH Interfaces NPR - NPR (*NOT* Report Writer) OM - Order Management ONC - Oncology OR - Operating Room Management PCM - Physician Care Manager PCS - Patient Care System PD - Physician Documentation PHA - Pharmacy PHM - Patient/Consumer Health Portal RD - Report Designer RLAB - Restricted Lab RMIC - Restricted Mic RW - NPR Report Writer SCA - Scanning and Archiving SCH - Community Wide Scheduling TECH - Technical/Operations UNV - Universe</p>
<p>What are the System costs per user if applicable?</p>	<p>n/a</p>
<p>Cost of application ?</p>	<p>£4,661,982</p>
<p>What are your On-going maintenance costs or SLA?</p>	<p>£225,298</p>
<p>How many staff are using the system?</p>	<p>1000</p>
<p>3. BI</p>	
<p>Does the system have Medical OPC Coding Information and storage?</p>	<p>Yes</p>
<p>Does the system have its own Business information analysis tools?</p>	<p>Yes</p>
<p>4. General</p>	
<p>What is your approximate Outpatient activity per annum?</p>	<p>110000</p>
<p>What is your approximate Inpatient Activity per annum?</p>	<p>8000</p>
<p>TIE costs per annum?</p>	<p>8k</p>
<p>What PAS system do you use?</p>	<p>Meditech</p>

What are your PAS costs per annum?	Costs included in EPR
<u>5. Self-Check In - Yes/No</u>	Yes
<u>6. Theatre</u>	
Does the EPR have an integrated Theatre logistics system?	No
Is the Theatre logistics system into the Patient record system or does the users need to log into a separate system to plan Theatre lists and complete Theatre Documentation?	n/a
What system is used to produce Operation notes and is this system integrated into the patient record?	n/a
What is the Theatre system costs per annum?	n/a
<u>7. Order Communications</u>	
Order Communication system for Radiology?	Yes
Order Communications system for Laboratory?	Yes
Results/Diagnostic system or alerting Radiology?	Yes
Results/Diagnostic system or alerting Laboratory?	Yes
Is the Order Communications system integrated into the Patient record system or does the user need to log into a separate system to order diagnostics?	Part of EPR