

Date: 3 October 2019

**Re: Freedom of Information Request**  
**Ref: 256 – 2019**

Thank you for your email dated the 13th September 2019 requesting information regarding patient record integration/sharing.

The information that you require is as follows:

- **Can you provide details of your current patient record integration/sharing?**

**Trust Interface Engine (TIE) - TIE is used for sending/receiving, data transformation and for sharing patient demographics and clinical data using HL7 standards.**

- **We are interested in understanding, what your organisation/s uses to share patient information between health and social care clinical systems and settings. Which suppliers are in use in your organisation/s to fulfil this purpose? (If any) examples such as Graphnet, Intersystems, MIG, Direct Integration from/between systems such as Emis, TPP, Cerner?**

**The Trusts Information Management & Technology (IM&T) Integration Team develops the interfaces using Interfaceware iguana and various programming languages (i.e. Lua, C#)**

- **Can you provide details of the current renewal/end date of this/these contract/s?**

**There is no expiry date for the Interfaceware Iguana licenses. The Trust pays a fee for the annual maintenance.**

- **Who is the main point of contact for this/these contract/s and what is their title and contact details?**

**IM&T Integration Manager: Cuneyt Can - [cuneyt.can@nhs.net](mailto:cuneyt.can@nhs.net)**

- **Which board member is responsible for patient record integration/sharing between health and social care clinical systems and settings for your organisation?**

**There is a collective responsibility for patient record integration/sharing between health and social care clinical systems and settings for our organisation. This responsibility sits with:**

- **Sheena Khanduri- Medical Director and nominated Caldicott Guardian**
- **Trust Digital Board**

Should you require any further information please do not hesitate to contact me on the email address provided below.

Please remember to quote the reference number above in any future communications.

If you are dissatisfied with the handling of your request, you have the right to ask for this to be investigated internally.

If you are dissatisfied with the information you have received, you have the right to ask for an internal review.

Both processes will be handled in accordance with our Trust's Freedom of Information Policy and the Freedom of Information Act 2000.

Internal investigation and internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Freedom of Information Review, The Clatterbridge Cancer Centre NHS Foundation Trust, Clatterbridge Road, Bebington, Wirral, CH63 4JY

If you are not satisfied with the outcome of the internal investigation/review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

**In order for us to ensure customer satisfaction and to monitor compliance with the Freedom of Information Act 2000, we would be grateful if you could take a couple of minutes to complete a short feedback form via the link below:**

**<https://www.surveymonkey.co.uk/r/H39RFMM>**