



**The Clatterbridge
Cancer Centre**
NHS Foundation Trust

Clatterbridge Road
Bebington
Wirral
CH63 4JY

Tel: 0151 556 5000
Web: www.clatterbridgecc.nhs.uk

Date: 18 September 2019

Re: Freedom of Information Request
Ref: 232 - 2019

Thank you for your email dated the 20th August 2019, requesting information regarding Never Events, procedures and Human Factors training.

The information that you require is as follows:

I am writing to you under the Freedom of Information Act 2000 to request the information in the attached excel spreadsheet

Please provide the information in the excel spreadsheet attached

Please see Appendix 1

Should you require any further information please do not hesitate to contact me on the email address provided below.

Please remember to quote the reference number above in any future communications.

If you are dissatisfied with the handling of your request, you have the right to ask for this to be investigated internally.

If you are dissatisfied with the information you have received, you have the right to ask for an internal review.

Both processes will be handled in accordance with our Trust's Freedom of Information Policy and the Freedom of Information Act 2000.

Internal investigation and internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be

addressed to: Freedom of Information Review, The Clatterbridge Cancer Centre
NHS Foundation Trust, Clatterbridge Road, Bebington, Wirral, CH63 4JY

If you are not satisfied with the outcome of the internal investigation/review, you
have the right to apply directly to the Information Commissioner for a decision.
The Information Commissioner can be contacted at: Information Commissioner's
Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

Appendix 1

		2017-18:	Any additional explanation required:	2018-19	Any additional explanation required:
	Question				
	How many Never Events have the trust reported in the last two financial years?	0		0	
2	How many procedures are subject to NATSSIPS and or LOCSSIPs per year? (estimated total volume)	10		10	
3	How many staff participate in procedures covered by NATSSIPs and or LOCSSIPs?	424		424	
4	How many staff have been trained in Human Factors	43	In house training was provided by AQUA in Nov 2017 - All Clinical Governance Staff trained in Human Factors	43	In house training was provided by AQUA in Nov 2017 - All Clinical Governance Staff trained in Human Factors
5	Relating to point 4 above, how many of these staff have been trained in Human Factors by a qualified Human Factors Engineer (Chartered Institute of Ergonomics and Human Factors)	43		43	
6	How much has been spent on Human Factors training in last two financial years? (£)	£0	Trust subscribe annually to AQUA membership and this training was delivered as part of this agreement, so no actual charge for the Human Factors training as such	£0	Trust subscribe annually to AQUA membership and this training was delivered as part of this agreement, so no actual charge for the Human Factors training as such
7	How many of your Trust Board have received Human Factors training?	1		1	
8	How many staff make up your Trust Board?	12		12	
9	Relating to point 7 above, how many of these staff have been trained in Human Factors by a qualified Human Factors Engineer (Chartered Institute of Ergonomics and Human Factors)	1		1	
10	What are the contact details and Job title for the Trust NATSSIPs / LOCSSIPs Lead?	Kate Greaves, Associate Director of		Gil Murphy, Associate Director of Quality Improvement	