

Date: 9 September 2019

Re: Freedom of Information Request
Ref: 226 - 2019

Thank you for your email dated the 14th August 2019, requesting information regarding delayed transfers of care (DTC).

The information that you require is as follows:

Could the authority state how they use agencies and/or software to expedite the discharge of Delayed Transfers of Care (DTC) patients?

Not Applicable - We do not use any agencies to expedite DTCs.

How much did they spend with agencies to arrange placements with care homes or home care for DTC patients in each of the last three financial years?

Not Applicable - We do not use any agencies to arrange placements with care homes or home care for DTC patients.

Do they use Capacity Tracker or any other software of services to identify care homes or home care packages? Please state which software or services are used.

Not Applicable - We do not use Capacity Trackers or any other software services to identify care homes or home care packages. When a patient needs a package of care or a nursing home placement a referral is made to Social Services/ Continual Health Care in the area of residence in order for this to be arranged by the local authority.

Should you require any further information please do not hesitate to contact me on the email address provided below.

Please remember to quote the reference number above in any future communications.

If you are dissatisfied with the handling of your request, you have the right to ask for this to be investigated internally.

If you are dissatisfied with the information you have received, you have the right to ask for an internal review.

Both processes will be handled in accordance with our Trust's Freedom of Information Policy and the Freedom of Information Act 2000.

Internal investigation and internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Freedom of Information Review, The Clatterbridge Cancer Centre NHS Foundation Trust, Clatterbridge Road, Bebington, Wirral, CH63 4JY

If you are not satisfied with the outcome of the internal investigation/review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.