



**The Clatterbridge
Cancer Centre**
NHS Foundation Trust

Clatterbridge Road
Bebington
Wirral
CH63 4JY

Tel: 0151 556 5000
Web: www.clatterbridgecc.nhs.uk

Date: 21 August 2019

Re: Freedom of Information Request
Ref: 212 - 2019

Thank you for your email dated the 1st August 2019, requesting information regarding software and contracts.

The information that you require is as follows:

1. Who are the current suppliers of digital dictation software to the Trust?

a. In which departments is the technology installed?

Consultant workforce and some Nurse led clinics

b. Who are the current suppliers of this technology?

Bighand for Healthcare

c. When do these contracts expire?

31/12/2019

d. Was this contract awarded via any Frameworks e.g. CCS RM1063?

No

e. Who in the trust is responsible for the contract management and procurement of these technologies?

James Crowther – Head of IT Operations - jamescrowther@nhs.net

f. Please supply contact details for the Chief Operating Officer

Sarah Barr – Chief Information Officer sarah.barr2@nhs.net

2. Does the Trust utilise any EPMA (Electronic Prescribing) software?

Yes

a. In which departments is the technology installed?

Trust Wide

b. Who are the current suppliers of this technology?

Meditech

c. When do these contracts expire?

31/08/2024

d. Was this contract awarded via any Frameworks e.g. CCS RM1063?

OJEU

e. Who in the trust is responsible for the contract management and procurement of these technologies

James Crowther – Head of IT Operations - jamescrowther@nhs.net

f. Please supply contact details for the Chief Pharmacist

Helen Poulter -Clark- helen.poulter-clark@nhs.net

3 .Does the Trust utilise voice recognition software?

Yes

a. In which departments is the technology installed?

Trust wide

b. Who are the current suppliers of this technology?

Bighand for Healthcare

c. When do these contracts expire?

September 2019

d. Was this contract awarded via any Frameworks e.g. CCS RM1063?

NHS SBS Framework

e. Who in the trust is responsible for the contract management and procurement of these technologies?

James Crowther – Head of IT Operations- jamescrowther@nhs.net

4. Does the Trust utilise electronic whiteboard functionality on wards?

Yes

a. In which departments is the technology installed?

3 in-patient wards

b. Who are the current suppliers of this technology?

Meditech

c. When do these contracts expire?

31/08/2024

d. Was this contract awarded via any Frameworks e.g. CCS RM1063?

OJEU

e. Who in the trust is responsible for the contract management and procurement of these technologies?

James Crowther – Head of IT Operations - jamescrowther@nhs.net

5. Can you please provide the contact details including email address/format of the trust's IT Director?

Sarah Barr – Chief Information Officer sarah.barr2@nhs.net

James Thomson- Director of Finance- james.thomson4@nhs.net

a. If the IT Director is not responsible for digital transformation, please supply contact details, including email address/format of the person(s) who are.

Greg O'Mara Head of Digital Programmes – gregomara@nhs.net

6. Could you please supply a current organisational chart for medical records, operations management and digital transformation programmes?

Please find attached a copy of our Operations Directorate and IM&T Department organisational charts.

Please note we re-named Medical Records to Administrative Services recently. Most of the functions traditionally done within Medical Records now fall within the SRG team or patient facing, but there are elements across the whole Administrative Services Directorate.

Should you require any further information please do not hesitate to contact me on the email address provided below.

Please remember to quote the reference number above in any future communications.

If you are dissatisfied with the handling of your request, you have the right to ask for this to be investigated internally.

If you are dissatisfied with the information you have received, you have the right to ask for an internal review.

Both processes will be handled in accordance with our Trust's Freedom of Information Policy and the Freedom of Information Act 2000.

Internal investigation and internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Freedom of Information Review, The Clatterbridge Cancer Centre NHS Foundation Trust, Clatterbridge Road, Bebington, Wirral, CH63 4JY

If you are not satisfied with the outcome of the internal investigation/review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

In order for us to ensure customer satisfaction and to monitor compliance with the Freedom of Information Act 2000, we would be grateful if you could take a couple of minutes to complete a short feedback form via the link below:

<https://www.surveymonkey.co.uk/r/H39RFMM>