

Date: 20 August 2019

Re: Freedom of Information Request
Ref: 207- 2019

Thank you for your email dated the 26th July 2019, requesting information regarding Audio Visual (AV) and Video Conferencing (VC) equipment and services.

The information that you require is as follows:

- **Who are your current supplier(s) of Audio Visual (AV) and Video Conferencing (VC) equipment and services?**

Pinacel

- **How many video enabled MDT's, Boardrooms and meeting / training rooms do you have within your organisation and when was the last upgrade or refresh to these rooms?**

4 MDT Rooms with Full VC and 9 Desktop VC units. The last upgrade to these rooms was in 2017/18.

- **Do you have a support contract in place for these rooms and if so, when is the expiry date(s)?**

15/03/2019

- **What has been your annual spend over the last 3 years (16/17 17/18 18/19) on AV / VC hardware, services and support?**

16/17 £0

17/18 £64,856.89

18/19 £0

- **Specifically in terms of MDT's, do you use a N3/HSCN service to allow connectivity to other internal / external MDT's / remote participants? If yes, which service do you use?**

Yes, we use N3.

- **Do you have a Digital strategy in place around Video based consultations? If so have you implemented a service and if yes, which service do you use?**

Yes we do have a digital strategy that includes video consultations.

We are currently in the process of piloting a Telehealth solution called refero.

- **Could you provide a name and contact details for who is responsible for your MDT rooms?**

There is not an individual responsible for our MDT rooms, this responsibility is split between a number of teams within the IM&T Department- ccf-tr.IMTFOI@nhs.net

- **Do you have a Digital Lead for the organisation? If so, could you provide a name and contact details?**

Greg O' Mara - Gregomara@nhs.net

- **Could you provide a name and contact details for your IT lead / manager?**

James Crowther - jamescrowther@nhs.net

Should you require any further information please do not hesitate to contact me on the email address provided below.

Please remember to quote the reference number above in any future communications.

If you are dissatisfied with the handling of your request, you have the right to ask for this to be investigated internally.

If you are dissatisfied with the information you have received, you have the right to ask for an internal review.

Both processes will be handled in accordance with our Trust's Freedom of Information Policy and the Freedom of Information Act 2000.

Internal investigation and internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Freedom of Information Review, The Clatterbridge Cancer Centre NHS Foundation Trust, Clatterbridge Road, Bebington, Wirral, CH63 4JY

If you are not satisfied with the outcome of the internal investigation/review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

In order for us to ensure customer satisfaction and to monitor compliance with the Freedom of Information Act 2000, we would be grateful if you could take a couple of minutes to complete a short feedback form via the link below:

<https://www.surveymonkey.co.uk/r/H39RFMM>