



**The Clatterbridge
Cancer Centre**
NHS Foundation Trust

Clatterbridge Road
Bebington
Wirral
CH63 4JY

Tel: 0151 556 5000
Web: www.clatterbridgecc.nhs.uk

Date: 5 August 2019

Re: Freedom of Information Request
Ref: 187- 2019

Thank you for your email dated the 15th July 2019, requesting information regarding Listeria.

The information that you require is as follows:

1) A copy of any correspondence sent and received by the trust about listeria from hospital sandwiches since 1 January 2016.

Copies of correspondence are available upon request.

Information exempt under Section 40: Personal Information of the Freedom of Information Act 2000

Please note that we can only provide the names of the more senior staff in public facing roles. For all other roles within our Trust, staff names are exempt under Section 40; Personal Information of the Freedom of Information Act 2000 as to release the employees' names into the public domain is in breach of the Data Protection Act 2018 and in breach of one or more the Data Protection Principles.

We have also redacted some of the names of third parties as this is not our information to disclose and it would therefore be unfair to disclose their personal data and would breach one or more of the Data Protection Principles.

2) A copy of any reports prepared by the trust about listeria and hospital sandwiches from 1 January 2016.

A copy of our Situation, Background, Assessment, Recommendation document is available upon request.

3) The number of patients found or suspected to have contracted listeria from hospital sandwiches in each calendar year from 1 January 2016, including the current calendar year.

Nil- The Trust has recently had 1 newly referred patient with Listeria. However, this is not linked with sandwiches at The Clatterbridge Cancer Center.

4) Any correspondence with The Good Food Chain about listeria since 1 January 2016.

No correspondence has been received.

Should you require any further information please do not hesitate to contact me on the email address provided below.

Please remember to quote the reference number above in any future communications.

If you are dissatisfied with the handling of your request, you have the right to ask for this to be investigated internally.

If you are dissatisfied with the information you have received, you have the right to ask for an internal review.

Both processes will be handled in accordance with our Trust's Freedom of Information Policy and the Freedom of Information Act 2000.

Internal investigation and internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Freedom of Information Review, The Clatterbridge Cancer Centre NHS Foundation Trust, Clatterbridge Road, Bebington, Wirral, CH63 4JY

If you are not satisfied with the outcome of the internal investigation/review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

In order for us to ensure customer satisfaction and to monitor compliance with the Freedom of Information Act 2000, we would be grateful if you could take a couple of minutes to complete a short feedback form via the link below:

<https://www.surveymonkey.co.uk/r/H39RFMM>