



**The Clatterbridge
Cancer Centre**
NHS Foundation Trust

Clatterbridge Road
Bebington
Wirral
CH63 4JY

Tel: 0151 556 5000
Web: www.clatterbridgecc.nhs.uk

Date: 20 August 2019

Re: Freedom of Information Request
Ref: 208- 2019

Thank you for your email dated the 26th July 2019, requesting information regarding IM&T & Pathology.

The information that you require is as follows:

We would like to ask a few direct questions to two departments under The Freedom of Information Act 2000:

Questions for IT

Please see Appendix 1

Questions for Pathology

N/A- We do not have a Pathology Department at The Clatterbridge Cancer Centre

Should you require any further information please do not hesitate to contact me on the email address provided below.

Please remember to quote the reference number above in any future communications.

If you are dissatisfied with the handling of your request, you have the right to ask for this to be investigated internally.

If you are dissatisfied with the information you have received, you have the right to ask for an internal review.

Both processes will be handled in accordance with our Trust's Freedom of Information Policy and the Freedom of Information Act 2000.

Internal investigation and internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Freedom of Information Review, The Clatterbridge Cancer Centre NHS Foundation Trust, Clatterbridge Road, Bebington, Wirral, CH63 4JY

If you are not satisfied with the outcome of the internal investigation/review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

In order for us to ensure customer satisfaction and to monitor compliance with the Freedom of Information Act 2000, we would be grateful if you could take a couple of minutes to complete a short feedback form via the link below:

<https://www.surveymonkey.co.uk/r/H39RFMM>

Appendix 1

Question	Sub Question	Answer	Notes
Are you using Handheld Computers or Smartphones?	No Wards	Yes	Yes/ No
	All Wards	Yes	Yes/ No
	Some Wards	N/A	Please List
What type of Handheld Computer or Smartphone are you using?	Apple iPad	Yes	Yes/ No
	Google Android Tablet	No	Yes/ No
	Windows Tablet	No	Yes/ No
	Apple Handheld Computer or Smartphone	Yes	Yes/ No
	Android Handheld Computer or Smartphone	No	Yes/ No
	Alternative Device	N/A	Please list what types
Do you have an active HIMMS Project?		Yes	Yes/ No
What is your current HIMMS score?		5.15	0-7
Are you a Global Digital Exemplar (GDE) site?		Yes, Fast Follower	Yes/ No
Are you using a Handheld Computer or Smartphone based E-Observations App?		No	Yes/ No
Are you using a Blood Tracking System at the Bedside on a Handheld Computer or Smartphone?		No	Yes/ No & Name of Software Product
Do you have an electronic Requesting System (OrderComms) in place or planned for ordering Bloods or Samples?		Yes, Meditech EPR	Yes/ No & Name of Software Product
Does your IT Department have a Trust Integration Engine for System Interoperability?		Yes	Yes/ No – this allows system interoperability within your organisation