



**The Clatterbridge
Cancer Centre**
NHS Foundation Trust

Clatterbridge Road
Bebington
Wirral
CH63 4JY

Tel: 0151 556 5000
Web: www.clatterbridgecc.nhs.uk

Date: 14 August 2019

Re: Freedom of Information Request
Ref: 202- 2019

Thank you for your email dated the 23rd July 2019, requesting information regarding Learning Management Systems (LMS).

The information that you require is as follows:

I am requesting the information regarding what Learning Management System (LMS) is used at the Trust. Please confirm if this is:

- **OLM**
- **Internal Bespoke System**
- **External Provider**

Our Trust uses OLM.

If it is an external contract, please confirm who the contract is with and the contract end date.

The Trust does not hold a contract for the HR and payroll solution, this is managed by the Business Services Authority on behalf of Organisations. Therefore, for further information please contact NHS Business Services Authority directly. Details on how this can be done can be found on their website via the link below:

<http://www.nhsbsa.nhs.uk/FreedomOfInformation.aspx>

Should you require any further information please do not hesitate to contact me on the email address provided below.

Please remember to quote the reference number above in any future communications.

If you are dissatisfied with the handling of your request, you have the right to ask for this to be investigated internally.

If you are dissatisfied with the information you have received, you have the right to ask for an internal review.

Both processes will be handled in accordance with our Trust's Freedom of Information Policy and the Freedom of Information Act 2000.

Internal investigation and internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Freedom of Information Review, The Clatterbridge Cancer Centre NHS Foundation Trust, Clatterbridge Road, Bebington, Wirral, CH63 4JY

If you are not satisfied with the outcome of the internal investigation/review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

In order for us to ensure customer satisfaction and to monitor compliance with the Freedom of Information Act 2000, we would be grateful if you could take a couple of minutes to complete a short feedback form via the link below:

<https://www.surveymonkey.co.uk/r/H39RFMM>