

Date: 5 August 2019

Re: Freedom of Information Request
Ref: 197- 2019

Thank you for your email dated the 18th July 2019, requesting information regarding Order Communication Systems.

The information that you require is as follows:

Under the freedom of information please could I request the following information regarding the Trusts Order Communication System and results reporting solution:

- **What is the name of your Order Communications system?**
Meditech
- **The name of the supplier**
Centennial (Meditech UK)
- **What is the solution's contract end date?**
31/08/2024
- **Is the trust planning to go out to procurement within the next 6 months for a new order communications and results reporting solution?**
No
- **If the trust is planning to go out to procurement, which framework does it plan to use?**
N/A

- **Which of the following clinical departments within the trust currently use an order communications and results reporting solution?**

Endocrinology **N/A**

Ophthalmology **N/A**

Audiology **N/A**

Urology **N/A**

Dermatology **N/A**

Oncology **Yes**

Pulmonology **N/A**
- **Which of these departments' systems are currently integrated with the order communications and results reporting solution?**

As a tertiary specialist cancer treatment centre this is not applicable to us.
- **Does the trust extend their order communications and results reporting services to GP Practices?**

No

Should you require any further information please do not hesitate to contact me on the email address provided below.

Please remember to quote the reference number above in any future communications.

If you are dissatisfied with the handling of your request, you have the right to ask for this to be investigated internally.

If you are dissatisfied with the information you have received, you have the right to ask for an internal review.

Both processes will be handled in accordance with our Trust's Freedom of Information Policy and the Freedom of Information Act 2000.

Internal investigation and internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be

addressed to: Freedom of Information Review, The Clatterbridge Cancer Centre NHS Foundation Trust, Clatterbridge Road, Bebington, Wirral, CH63 4JY

If you are not satisfied with the outcome of the internal investigation/review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

In order for us to ensure customer satisfaction and to monitor compliance with the Freedom of Information Act 2000, we would be grateful if you could take a couple of minutes to complete a short feedback form via the link below:

<https://www.surveymonkey.co.uk/r/H39RFMM>