

Date: 14 August 2019

Re: Freedom of Information Request
Ref: 196- 2019

Thank you for your email dated the 18th July 2019, requesting information regarding various departmental software.

The information that you require is as follows:

Please could I request the following under the freedom of information act:

- **The name of the main Clinical system used in the Pathology dept?**
N/A- We do not have a Pathology Department at the Clatterbridge Cancer Centre
- **The name, job title and email address of the person responsible within the department for this system?**
As above
- **The name of the main Clinical system used in the Radiology dept?**
Order communications are sent from Meditech, the Trusts Electronic Patient Records System, to the Radiology Information System CRIS supported by Wellbeing Software, and images are stored on the Carestream PACS system.
- **The name, job title and email address of the person responsible within the department for this system?**

Debra Owen RIS/PACS and IT systems Manager

debra.owen@nhs.net

- **The name of the main Clinical system used in the Endoscopy dept?**

N/A- We do not have an Endoscopy Department at the Clatterbridge Cancer Centre (CCC)

- **The name, job title and email address of the person responsible within the department for this system?**

As above

- **The name of the main Clinical system used in the Cardiology dept?**

N/A- We do not have a Cardiology Department at the Clatterbridge Cancer Centre (CCC)

- **The name, job title and email address of the person responsible within the department for this system?**

As above

Should you require any further information please do not hesitate to contact me on the email address provided below.

Please remember to quote the reference number above in any future communications.

If you are dissatisfied with the handling of your request, you have the right to ask for this to be investigated internally.

If you are dissatisfied with the information you have received, you have the right to ask for an internal review.

Both processes will be handled in accordance with our Trust's Freedom of Information Policy and the Freedom of Information Act 2000.

Internal investigation and internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Freedom of Information Review, The Clatterbridge Cancer Centre NHS Foundation Trust, Clatterbridge Road, Bebington, Wirral, CH63 4JY

If you are not satisfied with the outcome of the internal investigation/review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

In order for us to ensure customer satisfaction and to monitor compliance with the Freedom of Information Act 2000, we would be grateful if you could take a couple of minutes to complete a short feedback form via the link below:

<https://www.surveymonkey.co.uk/r/H39RFMM>