

Date: 2 August 2019

Re: Freedom of Information Request
Ref: 181- 2019

Thank you for your email, dated the 9th July 2019 requesting information regarding Staff Bank solutions.

The information that you require is as follows:

1. **Confirmation that Trust has used a Staff Bank solution in the last 24 months (as a pilot or procured commercial contract). If yes, please provide details such as the name of the solution, and what staff groups were covered.**

The Trust has not used a staff bank solution in the last 24 months.

2. **The type of staff bank solution the Trust currently has in place with the following detail (please provide answers to each of these points):**

The Trust operates an internal bank.

- **Technology only**
- **A Managed Staff Bank solution**
- **The name of the Staff Bank solution (e.g. Litmus, Liaison, +Us, etc.)**
- **The Staff Groups that the Bank solution covers**
- **The procurement channel used (a framework like G-Cloud, H.T.E., CCS/ CPP, SoftCat, etc.)**
- **Whether the contract awarded was via a direct award or via a Tender route**

3. The spend and throughput (in hours) for each category covered (Medical & Dental, Nurses & Midwifery, AHP/HSS, Non Medical Non Clinical (NMNC))

The only Trust spend for the categories named above is as follows:

Staff Groups	Cost £	Hours
Nursing & Midwifery	£57,775	2270

4. The name of the person(s) who are responsible for the management of the Staff Bank and their respective staff categories (if applicable).

Not applicable

5. If the Trust is planning on procuring a Staff Bank Solution, how this will be procured and the name of the person(s) responsible for this.

The Trust has recently procured a staff bank solution through the HTE Framework. Jennifer Grant, Deputy Director of Workforce & OD would be responsible for this.

Should you require any further information please do not hesitate to contact me on the email address provided below.

Please remember to quote the reference number above in any future communications.

If you are dissatisfied with the handling of your request, you have the right to ask for this to be investigated internally.

If you are dissatisfied with the information you have received, you have the right to ask for an internal review.

Both processes will be handled in accordance with our Trust's Freedom of Information Policy and the Freedom of Information Act 2000.

Internal investigation and internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Freedom of Information Review, The Clatterbridge Cancer Centre NHS Foundation Trust, Clatterbridge Road, Bebington, Wirral, CH63 4JY

If you are not satisfied with the outcome of the internal investigation/review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

In order for us to ensure customer satisfaction and to monitor compliance with the Freedom of Information Act 2000, we would be grateful if you could take a couple of minutes to complete a short feedback form via the link below:

<https://www.surveymonkey.co.uk/r/H39RFMM>