

Clatterbridge Road Bebington Wirral CH63 4JY

Tel: 0151 556 5000 Web: www.clatterbridgecc.nhs.uk

Date: 12 July 2019

<u>Re: Freedom of Information Request</u> <u>Ref: 163- 2019</u>

Thank you for your email dated the 14th June 2019, requesting information with regards to clinical benchmarking supplier & coding.

The information that you require is as follows:

Can you provide details of your current clinical benchmarking supplier (If any) examples such as HED, Doctor Foster or CHKS? We do not use a clinical benchmarking supplier.

Can you provide details of the current renewal/end date of this contract?

<mark>N/A</mark>

Who is the main point of contact for this contract and their title and contact details?

<mark>N/A</mark>

Which board member has responsibility for benchmarking?

All Board members have responsibility for performance, which includes benchmarking, within their respective areas.

Do you have BI solutions such as ClikView or ClikSense?

Yes, we use both Clikview and Power BI.

Do you use any companies to provide remote clinical coding services?

No, we do not use any companies to provide remote clinical coding services.

If Yes,

What was the procurement method used? N/A How long is the contract? N/A Can you provide details of the current renewal/end date of this contract?

Should you require any further information please do not hesitate to contact me on the email address provided below.

Please remember to quote the reference number above in any future communications.

If you are dissatisfied with the handling of your request, you have the right to ask for this to be investigated internally.

If you are dissatisfied with the information you have received, you have the right to ask for an internal review.

Both processes will be handled in accordance with our Trust's Freedom of Information Policy and the Freedom of Information Act 2000.

Internal investigation and internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Freedom of Information Review, The Clatterbridge Cancer Centre NHS Foundation Trust, Clatterbridge Road, Bebington, Wirral, CH63 4JY

If you are not satisfied with the outcome of the internal investigation/review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

In order for us to ensure customer satisfaction and to monitor compliance with the Freedom of Information Act 2000, we would be grateful if you could

take a couple of minutes to complete a short feedback form via the link below:

https://www.surveymonkey.co.uk/r/H39RFMM