



**The Clatterbridge  
Cancer Centre**  
NHS Foundation Trust

Clatterbridge Road  
Bebington  
Wirral  
CH63 4JY

Tel: 0151 556 5000  
Web: [www.clatterbridgecc.nhs.uk](http://www.clatterbridgecc.nhs.uk)

Date: 27 June 2019

**Re: Freedom of Information Request**  
**Ref: 157- 2019**

Thank you for your email, dated the 11th June 2019 requesting information with regards to overseas visitors.

The information that you require is as follows:

**Please detail each instance between April 2014 and March 2019 (i.e. within the financial years 2014/15, 2015/16, 2016/17, 2017/18 and 2018/19) when an invoice was raised for an overseas visitor for treatment which exceeded £10,000.00. In each instance, please provide:**

- 1. The total amount of the invoice**
- 2. The medical speciality (or specialities) involved. e.g. Maternity, renal, oncology, etc.**
- 3. The financial year in which the invoice was raised**
- 4. The amount paid off by the patient, patient's family, friends or associates to date**
- 5. Whether any amount from the original invoice has been written off by the Trust. If so, the amount written off and when (financial year) that amount or amounts were written off**

**N/A- no invoices exceeding £10,000.00 have been raised for an overseas visitor treatment during this time period.**

**If it does not breach NHS patient confidentiality rules, please can you also state for each invoice:**

- 6. The nationality of the patient (i.e. where they were deemed to be ordinarily resident). If this is not possible please state EU / non-EU.**
- 7. The broad age range of the patient at the time of treatment (e.g. under 18, 18 – 34, 35 – 60, over 60)**
- 8. The gender of the patient**

**N/A- as above**

**If the Trust raised no such invoices exceeding £10,000.00 during the five-year period in question, please state that in your response.**

**By ‘overseas visitor’ I mean patients defined as ‘overseas visitors’ under the NHS (Charges to Overseas Visitors) Regulations 2015, or comparable former regulations.**

Should you require any further information please do not hesitate to contact me on the email address provided below.

Please remember to quote the reference number above in any future communications.

If you are dissatisfied with the handling of your request, you have the right to ask for this to be investigated internally.

If you are dissatisfied with the information you have received, you have the right to ask for an internal review.

Both processes will be handled in accordance with our Trust’s Freedom of Information Policy and the Freedom of Information Act 2000.

Internal investigation and internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Freedom of Information Review, The Clatterbridge Cancer Centre NHS Foundation Trust, Clatterbridge Road, Bebington, Wirral, CH63 4JY

If you are not satisfied with the outcome of the internal investigation/review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

**In order for us to ensure customer satisfaction and to monitor compliance with the Freedom of Information Act 2000, we would be grateful if you could take a couple of minutes to complete a short feedback form via the link below:**

**<https://www.surveymonkey.co.uk/r/H39RFMM>**