



**The Clatterbridge  
Cancer Centre**  
NHS Foundation Trust

Clatterbridge Road  
Bebington  
Wirral  
CH63 4JY

Tel: 0151 556 5000  
Web: [www.clatterbridgecc.nhs.uk](http://www.clatterbridgecc.nhs.uk)

Date: 4 June 2019

**Re: Freedom of Information Request**  
**Ref: 146- 2019**

Thank you for your email dated 3rd June 2019 requesting information in regards to overseas visitors.

The information that you require is as follows:

- 1. How much money have overseas visitors managers (OVMs) at the Trust recouped from overseas visitors in the financial years 2017-18 and 2018-19?**
- 2. How much was invoiced to overseas visitors in the financial years 2017-18 and 2018-19?**
- 3. I would also like to know how much the administration or OVM team has cost the Trust in the financial years 2017-18 and 2018-19.**

**This information is exempt under S21 of the Act: Information is accessible by other means, as this information has now been published on our public website within our Disclosure Log.**

**Please see FOI's 50-2019 and 51-2019 via the link below:**

**<https://www.clatterbridgecc.nhs.uk/about-centre/access-to-information/freedom-information-foi/freedom-information-responses/february-2019>**

Should you require any further information please do not hesitate to contact me on the email address provided below.

Please remember to quote the reference number above in any future communications.

If you are dissatisfied with the handling of your request, you have the right to ask for this to be investigated internally.

If you are dissatisfied with the information you have received, you have the right to ask for an internal review.

Both processes will be handled in accordance with our Trust's Freedom of Information Policy and the Freedom of Information Act 2000.

Internal investigation and internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Freedom of Information Review, The Clatterbridge Cancer Centre NHS Foundation Trust, Clatterbridge Road, Bebington, Wirral, CH63 4JY

If you are not satisfied with the outcome of the internal investigation/review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

**In order for us to ensure customer satisfaction and to monitor compliance with the Freedom of Information Act 2000, we would be grateful if you could take a couple of minutes to complete a short feedback form via the link below:**

<https://www.surveymonkey.co.uk/r/H39RFMM>