

Date: 28 May 2019

**Re: Freedom of Information Request**  
**Ref: 113- 2019**

Thank you for your email dated 26<sup>th</sup> April 2019 requesting information in relation to overseas patients.

The information that you require is as follows:

The requests relate to the overseas patient up front tariff, introduced in October 2017

- 1) **How much money has your trust received from the charge in total since it was introduced?**  
**The Trust has received £658**
- 2) **What is the cost, in either cash or staff hours and pay, of administering the charge to the trust?**  
**The Trust doesn't employ a specific Overseas Visitors Manager, this role has historically been incorporated into established roles within the Trust and it would be difficult to breakdown cost, in either cash or staff hours and pay**
- 3) **Please provide a breakdown of the treatments subject to the charge and how much has been recouped for each treatment over the same period.**  
**Outpatient Consultation £658 recouped.**
- 4) **How much has the hospital spent on overseas patient treatments over the same period?**  
**The Trust has spent £439**

Should you require any further information please do not hesitate to contact me on the email address provided below.

Please remember to quote the reference number above in any future communications.

If you are dissatisfied with the handling of your request, you have the right to ask for this to be investigated internally.

If you are dissatisfied with the information you have received, you have the right to ask for an internal review.

Both processes will be handled in accordance with our Trust's Freedom of Information Policy and the Freedom of Information Act 2000.

Internal investigation and internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Freedom of Information Review, The Clatterbridge Cancer Centre NHS Foundation Trust, Clatterbridge Road, Bebington, Wirral, CH63 4JY

If you are not satisfied with the outcome of the internal investigation/review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

**In order for us to ensure customer satisfaction and to monitor compliance with the Freedom of Information Act 2000, we would be grateful if you could take a couple of minutes to complete a short feedback form via the link below:**

**<https://www.surveymonkey.co.uk/r/H39RFMM>**