

Date: 1 May 2019

Re: Freedom of Information Request
Ref: 94- 2019

Thank you for your email dated 3rd April 2019 requesting information relating to pest control.

The information that you require is as follows:

- 1) **The total amount of times pest control were called out to a hospital under the care of your trust in a) 2017/18 and b) 2018/19**

- 2) **The type of pest which caused the call out, and the section/area in the hospital that was affected in 2017/2018 and b) 2018/19**

Responses for question 1 and 2 can be found in the tables below:

2017-2018		
Problem	Number of occurrences	Area (clinical/non-clinical)
Ant Activity	1	Non clinical
Rat/mice activity (including droppings etc.	5	4 x non clinical 1 x clinical
Wasps	4	1 x non clinical 3 x clinical
Cockroach	1	Clinical
Bad Smell	2	2 x Clinical

2018-2019		
Problem	Number of occurrences	Area (clinical/non-clinical)
Ant Activity	4	2 x Non clinical 2 x Clinical
Rat/mice activity (including droppings etc.)	3	2 x Non clinical 1 x Clinical
Wasps	6	3 x Non clinical 3 x Clinical
Flying Insects	1	Clinical
Bad Smell/ Rats	1	Non clinical
Ground Beetles	1	Non clinical
Unknown Dropping	1	Non clinical
Flies	1	Non clinical

3) The total amount of money spent on pest control call outs in a) 2017/18 and b)2018/19

a) 2017/18 - £547.20 b) 2018/19 - £1276.80

Should you require any further information please do not hesitate to contact me on the email address provided below.

Please remember to quote the reference number above in any future communications.

If you are dissatisfied with the handling of your request, you have the right to ask for this to be investigated internally.

If you are dissatisfied with the information you have received, you have the right to ask for an internal review.

Both processes will be handled in accordance with our Trust's Freedom of Information Policy and the Freedom of Information Act 2000.

Internal investigation and internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Freedom of Information Review, The Clatterbridge Cancer Centre NHS Foundation Trust, Clatterbridge Road, Bebington, Wirral, CH63 4JY

If you are not satisfied with the outcome of the internal investigation/review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

In order for us to ensure customer satisfaction and to monitor compliance with the Freedom of Information Act 2000, we would be grateful if you could take a couple of minutes to complete a short feedback form via the link below:

<https://www.surveymonkey.co.uk/r/H39RFMM>