



**The Clatterbridge
Cancer Centre**
NHS Foundation Trust

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Date: 2 May 2019

Re: Freedom of Information Request
Ref: 91- 2019

Thank you for your email dated 2nd April 2019 requesting information regarding medication management for people with Parkinson's in the Trust.

The information that you require is as follows:

Training and staff awareness

Q1. What training is provided/sourced by the Trust to raise awareness among staff (in particular ward based staff) about the needs of inpatients with Parkinson's, particularly around timing of medication for these patients?

All trained nursing staff at The Clatterbridge Cancer Centre are inducted to the Trust through a period of preceptorship. They attend mandatory training during induction, which includes medicine management. Staff are made aware of relevant policies, which includes the Critical Medicines. Pharmacists have clinical diplomas or are working towards clinical diplomas and thus are able to make decisions about patient care of patients with Parkinson's disease.

Q2. How many a) staff overall and b) ward based staff have undertaken such training during 2017/2018 and 2018/2019 to date?

a) Overall staff- Please note, the level of Medicines Management training varies depending on job role and the requirements of that job role. Therefore, all staff may not have to complete all of the modules within the Medicines Management Training Programme in order for them to be compliant. A breakdown of our overall staff training figures for Medicines Management can be found below:

Org L1	Competence Name	Assignment Count	Required	Achieved
158 The Clatterbridge Cancer Centre NHS Foundation Trust	158 LOCAL Medicines Management Safe Handling of Medicines]	210	210	179
158 The Clatterbridge Cancer Centre NHS Foundation Trust	158 LOCAL Medicines Management: Prescribing & Supply]	39	39	38
158 The Clatterbridge Cancer Centre NHS Foundation Trust	158 LOCAL Medicines Management: calculating drug doses, patient safety & administration of medicines]	227	227	184
158 The Clatterbridge Cancer Centre NHS Foundation Trust	NHS MAND Medicines Management Awareness - 2 Years]	475	475	363

b) - Ward based staff = 46

- Pharmacists = 19 pharmacists with clinical diplomas as a minimum, and 5 pharmacists currently working towards clinical diplomas.

Alert system

Q1. Does the Trust have any kind of electronic (or other) alert system in place to flag to the Parkinson's service when a person with the condition is admitted to hospital in a) a planned way and b) as an emergency?

No

Q2. If the Trust does not have an alert system, how are the Parkinson's specialist service notified and subsequently involved in the care of a person admitted with Parkinson's (whether or not Parkinson's is the reason for admission.)

A discharge summary is sent to the patients GP upon discharge

Self-administration of medication policies

Q1. Does the Trust have a self-administration of medication policy? If a policy does not currently exist, are there any current plans to implement one?

Yes

Q3. If a self-administration policy is not implemented, why is this the case?

N/A

Q2. If a self-administration policy is in place what systems and protocols are in place to a) ensure full and effective implementation and b) monitor its implementation?

Daily pharmacist review and annual self-administration audit

Carers

Q1. Does the Trust have a policy that allows carers to visit the person with Parkinson's they care for outside of visiting hours?

Yes, the Trust supports partners in care agenda. Visiting times are 2-8pm. Agreed carers are supported to stay with patients out of these hours, to provide relevant care needs.

Q2. What training do ward staff receive to ensure they fully understand how a carer can support an inpatient with things such as mobilising and their medication regime etc?

There is no provision of training which is directly related to carers.

Q3. What systems and protocols are in place for ward staff to work with carers supporting the person with Parkinson's in hospital to ensure flexibility when the need arises?

Individualised care needs are assessed, planned and documented in partnership with patients and their carers.

Practical resources

Q1. Is the Trust aware of the practical resources available from Parkinson's UK to support Parkinson's patients getting their medication on time (e.g. laminate bedside clocks, washbags) and how to access these resources?

Yes the Trust is aware of PD UK and the resource support available

Q2. Does the Trust make use of these practical resources?

There is not a stock of resourced items held on site but the Trust does know how to access these from PD UK if required.

Patient safety incidents

Q1. Are incidents of a) missed Parkinson's medication doses and b) delays to the administration of doses of Parkinson's medication reported as patient safety incidents through local reporting arrangements?

Yes via Datix reporting system

Q2. a) How many Parkinson's patient safety incidents relating to medication were recorded in your Trust in the last reporting period?

One in March 2018

Q3. How many complaints has the Trust received about missed or delayed administration of Parkinson's medication in a) 2017/2018 and b) 2018/2019 to date?

None

Should you require any further information please do not hesitate to contact me on the email address provided below.

Please remember to quote the reference number above in any future communications.

If you are dissatisfied with the handling of your request, you have the right to ask for this to be investigated internally.

If you are dissatisfied with the information you have received, you have the right to ask for an internal review.

Both processes will be handled in accordance with our Trust's Freedom of Information Policy and the Freedom of Information Act 2000.

Internal investigation and internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Freedom of Information Review, The Clatterbridge Cancer Centre NHS Foundation Trust, Clatterbridge Road, Bebington, Wirral, CH63 4JY

If you are not satisfied with the outcome of the internal investigation/review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

In order for us to ensure customer satisfaction and to monitor compliance with the Freedom of Information Act 2000, we would be grateful if you could take a couple of minutes to complete a short feedback form via the link below:

<https://www.surveymonkey.co.uk/r/H39RFMM>