

Date: 10 April 2019

Re: Freedom of Information Request
Ref: 86- 2019

Thank you for your email dated 26th March 2019 requesting information in regards to patient records.

The information that you require is as follows:

1. **Does your hospital trust utilise an electronic medical record system for recording and managing patient records?**

Yes

2. **If your trust does use an electronic medical record system, which system is used and who supplies this software?**

This information is exempt under S21 of the Act: Information is accessible by other means, as this information has now been published on our public website within our Disclosure Log.

Please see FOI 205-2018 via the link below:

<https://www.clatterbridgecc.nhs.uk/about-centre/access-to-information/freedom-information-foi/freedom-information-responses/septmebr-2018>

3. **Does your hospital trust continue to use paper based records for recording and managing patient's case nose or are records exclusively managed by an electronic system?**

A paper light patient record is created for each patient referred to the Trust as they are registered onto the patient administration system.

Should you require any further information please do not hesitate to contact me on the email address provided below.

Please remember to quote the reference number above in any future communications.

If you are dissatisfied with the handling of your request, you have the right to ask for this to be investigated internally.

If you are dissatisfied with the information you have received, you have the right to ask for an internal review.

Both processes will be handled in accordance with our Trust's Freedom of Information Policy and the Freedom of Information Act 2000.

Internal investigation and internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Freedom of Information Review, The Clatterbridge Cancer Centre NHS Foundation Trust, Clatterbridge Road, Bebington, Wirral, CH63 4JY

If you are not satisfied with the outcome of the internal investigation/review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

In order for us to ensure customer satisfaction and to monitor compliance with the Freedom of Information Act 2000, we would be grateful if you could take a couple of minutes to complete a short feedback form via the link below:

<https://www.surveymonkey.co.uk/r/H39RFMM>