



**The Clatterbridge
Cancer Centre**
NHS Foundation Trust

Clatterbridge Road
Bebington
Wirral
CH63 4JY

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Date: 10 April 2019

Re: Freedom of Information Request
Ref: 81- 2019

Thank you for your email dated 19th March 2019 requesting information regarding physical assaults on staff.

The information that you require is as follows:

1. If your trust runs one or more A&E departments, could you please provide the total number of physical assaults on staff for each of the following time periods: 2018-2019 (or up until the most recent month), 2017-2018, 2016-2017, 2015-2016 and 2014-2015. Please release any readily available data-sets for these time periods.

N/A- We do not have an A&E Department at the The Clatterbridge Cancer Centre

2. If your trust runs one or more A&E departments, could you please provide the total number of non-physical assaults on staff for each of the following time periods: 2018-2019 (or up until the most recent month), 2017-2018, 2016-2017, 2015-2016 and 2014-2015. Please release any readily available data-sets.

N/A- As above

3. If available, please provide a breakdown of the data for your whole trust, for the total number of physical assaults on staff by their profession (see below) for the following time periods: 2018-2019 (or until

the most recent month available), 2017-2018, 2016-2017, 2015-2016 and 2014-2015. Please release any readily available data-sets.

2014-15	one (1) - Nurse
2015-16	two (2) - 2 nurses
2016-17	two (2) - 2 nurses
2017-18	seven (7) - 5 nurses and 2 Health care assistants
2018-19	nine (9) - 5 nurses, 3 health care assistants and 1 security guard

4. If recorded, please provide a breakdown of the data for your whole trust, of the total number of physical assaults on staff by aggravating factors (see below) for the following time periods: 2018-2019 (or until the most recent month available), 2017-2018, 2016-2017, 2015-2016 and 2014-2015. Please release any readily available data-sets.

2014-15	one assault - no aggravating factors
2015-16	two assaults - 1 sexual of nature and 1 no aggravating factors
2016-17	two assaults - 1 sexual of nature and 1 no aggravating factors
2017-18	seven assaults - no aggravating factors
2018-19	nine assaults - no aggravating factors

5. Could you please provide the amount of money spent on private security guards for each of the following years: 2018-2019 (or until the most recent month available), 2017-2018, 2016-2017, 2015-2016 and 2014-2015. Please release any readily available data-sets.

Nil

6. Could you also provide the amount of money total money spent on security measures (including but not exclusive to body cameras, CCTV, re-designing clinical environments, security staff, campaigns) for each

of the following years: 2018-2019, (or until the most recent month available), 2017-2018, 2016-2017, 2015-2016 and 2014-2015.

2014-15 £173,327

2015-16 £145,118

2016-17 £133,512

2017-18 £180,710

2018-19 £139,524

Definitions and criteria for questions 1-4

Physical assault is the intentional application of force against the person without lawful justification resulting in physical injury or personal discomfort. For the purposes of this FOI spitting is included in this definition.

Non-physical assault is the use of inappropriate words or behaviour causing distress and/or constituting harassment. Non-physical assault includes the following (but is not exclusive to) offensive or obscene language; verbal abuse and swearing; brandishing weapons, or objects which could be used as weapons; attempted assaults; offensive gestures; threats; intimidation; harassment or stalking; damage to buildings equipment or vehicles which causes fear for personal safety; offensive language or behaviour related to a person's, race, gender, nationality, religion, disability, age or sexual orientation; inappropriate sexual language or behaviour.

Professions include (but are not exclusive to) the following: nurses (including student nurses), doctors (including student doctors), security staff, healthcare assistants, paramedics, midwives, health visitors and porters.

Aggravating factors can include (but is not is not exclusive to) the following: racial, sexual, sexual harassment, homophobia, ableism, ageism, hate crime, and mental illness or condition.

Should you require any further information please do not hesitate to contact me on the email address provided below.

Please remember to quote the reference number above in any future communications.

If you are dissatisfied with the handling of your request, you have the right to ask for this to be investigated internally.

If you are dissatisfied with the information you have received, you have the right to ask for an internal review.

Both processes will be handled in accordance with our Trust's Freedom of Information Policy and the Freedom of Information Act 2000.

Internal investigation and internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Freedom of Information Review, The Clatterbridge Cancer Centre NHS Foundation Trust, Clatterbridge Road, Bebington, Wirral, CH63 4JY

If you are not satisfied with the outcome of the internal investigation/review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

In order for us to ensure customer satisfaction and to monitor compliance with the Freedom of Information Act 2000, we would be grateful if you could take a couple of minutes to complete a short feedback form via the link below:

<https://www.surveymonkey.co.uk/r/H39RFMM>