

Date: 10 April 2019

Re: Freedom of Information Request
Ref: 80- 2019

Thank you for your email dated 15th March 2019 requesting information regarding remote patient monitoring/telehealth.

The information that you require is as follows:

1) Does your organization presently promote/or endorse a (RPM) remote patient monitoring system to capture vital signs or other health related measurements post discharge from hospital and whilst a patient is residing in their own home or being cared for in a non-acute environment such as community hospital/hospice/residential or care home - (Measurement examples being blood pressure/weight/temperature/Oxygen Saturation/EWS/ pulse/glucose etc.)? **NO**

1.1 If the answer is NO –

1.1.2 Within the next 2 years, is telemedicine/ RPM, something that the Trust would consider as a way of either reducing hospital admissions, promoting an earlier discharge and/or recognizing and acting upon patient deterioration sooner? **YES**

1.1.3 If the Trust is not considering RPM for suitable patients (able to take their own readings or have a relative who can do this for them) – is there a reason why this is not being considered either on a per Trust basis or part of an agreement with the CCG? **N/A**

1.2 If the answer is YES – RPM is presently used for some discharged patients- could you please detail – (NA - Answered 'No' to Q1)

1.2.2 the system type/name/supplier (NA - Answered 'No' to Q1)

1.2.3 When this came into use and when the contract expires (NA - Answered 'No' to Q1)

1.2.4 Who funds home monitoring, is this the CCG, the Acute Trust or a combination of both or other organization (e.g. charity/STP)? (NA - Answered 'No' to Q1)

1.2.5 How much this cost per patient or per year for multiple patients (NA - Answered 'No' to Q1)

1.2.6 What patient data is captured & is there measurements you would like to capture but cannot achieve at the moment? (NA - Answered 'No' to Q1)

1.2.7 What systems does this data feed into – e.g. GP systems & supplier (NA - Answered 'No' to Q1)

1.2.8 Has there been any analysis of this data to demonstrate that remote patient monitoring from home has: (NA - Answered 'No' to Q1)

- Reduced patient re-admissions into hospital (NA - Answered 'No' to Q1)
- Expedited the discharge process (NA - Answered 'No' to Q1)
- Improved “follow up” care post discharge – reminding patients to take medications/ monitor on-going health measurements etc. (NA - Answered 'No' to Q1)

2 Who is the main person(s)/ decision maker (s) – who would probably be responsible for the decision to use remote patient monitoring post discharge? (Name/title/contact details etc.)

Decisions on digital initiatives to support clinical processes are taken collaboratively by the Trust's Clinical Reference Group following assessment.

Should you require any further information please do not hesitate to contact me on the email address provided below.

Please remember to quote the reference number above in any future communications.

If you are dissatisfied with the handling of your request, you have the right to ask for this to be investigated internally.

If you are dissatisfied with the information you have received, you have the right to ask for an internal review.

Both processes will be handled in accordance with our Trust's Freedom of Information Policy and the Freedom of Information Act 2000.

Internal investigation and internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Freedom of Information Review, The Clatterbridge Cancer Centre NHS Foundation Trust, Clatterbridge Road, Bebington, Wirral, CH63 4JY

If you are not satisfied with the outcome of the internal investigation/review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

In order for us to ensure customer satisfaction and to monitor compliance with the Freedom of Information Act 2000, we would be grateful if you could take a couple of minutes to complete a short feedback form via the link below:

<https://www.surveymonkey.co.uk/r/H39RFMM>