



**The Clatterbridge
Cancer Centre**
NHS Foundation Trust

Clatterbridge Road
Bebington
Wirral
CH63 4JY

Tel: 0151 556 5000
Web: www.clatterbridgecc.nhs.uk

Date: 1 April 2019

Re: Freedom of Information Request
Ref: 73- 2019

Thank you for your email dated 10th March 2019 requesting information regarding the use of mobile applications to support employee mental/emotional health and wellbeing.

The information that you require is as follows:

1. Does your organisation offer any digital apps as a resource for staff to support their mental/emotional health and wellbeing? (e.g. Big White Wall, My Possible Self, Thrive)

Apps may provide advice and guidance to support wellbeing, diary entries or an interactive self-help programme etc. to support the reduction of stress, anxiety and/or depression

No

2. If yes to Q1 please provide the following information for each app used by the organisation

N/A

- a. **Name of third-party supplier(s)**
- b. **Who is responsible for the payment of the app (i.e. employee or employer)**
- c. **What is the annual price paid for the app in 17/18?**
- d. **Contract start date & end date**
- e. **What date did the app go live in the organisation?**

- f. Did the organisation use a framework to procure the service? If so, please state the framework used
- g. Please list all external systems the app integrates with (e.g. EAP providers, GP referrals)
- h. Does the app include any form of financial wellbeing support? (e.g. advice and/or helplines)
- i. Through the utilisation of the app, has your organisation seen any quantifiable benefits? Please provide detail on the benefits achieved (e.g. an increase in employee productivity, increase in staff retention, reduction in staff sickness absence or a reduction in occupational health referrals)

3. For each supplier listed in Q2, please indicate the number of employees registered on the app, split by the following staffing groups:

N/A

Name of Supplier:

Nursing & HCA's:

Medical:

Allied Health Professional/ Scientific, Therapeutic and Technical (AHP/STT):

Non-medical Non-clinical (NMNC):

Total:

Should you require any further information please do not hesitate to contact me on the email address provided below.

Please remember to quote the reference number above in any future communications.

If you are dissatisfied with the handling of your request, you have the right to ask for this to be investigated internally.

If you are dissatisfied with the information you have received, you have the right to ask for an internal review.

Both processes will be handled in accordance with our Trust's Freedom of Information Policy and the Freedom of Information Act 2000.

Internal investigation and internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Freedom of Information Review, The Clatterbridge Cancer Centre NHS Foundation Trust, Clatterbridge Road, Bebington, Wirral, CH63 4JY

If you are not satisfied with the outcome of the internal investigation/review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

In order for us to ensure customer satisfaction and to monitor compliance with the Freedom of Information Act 2000, we would be grateful if you could take a couple of minutes to complete a short feedback form via the link below:

<https://www.surveymonkey.co.uk/r/H39RFMM>