

Date: 1 April 2019

Re: Freedom of Information Request
Ref: 69- 2019

Thank you for your email dated 5th March 2019 requesting information regarding computer assisted facilities management systems.

The information that you require is as follows:

1. **Does your NHS Trust use a computer assisted facilities management system?**
No
2. **If no, are there ongoing plans to purchase a computer assisted facilities management system in the future?**
No
3. **What is the name of the computer assisted facilities management system (product name) and which company is it purchased from?**
N/A
4. **Provide brief information on the process in use at the NHS Trust to manage reactive and planned maintenance work including how this is recorded and scheduled.**
Through a third party FM supplier
5. **Value of the current contract, date of commencement and date of expiry.**

Information is Commercial in Confidence
(Section 43 of the Freedom of Information Act)

Section 43 of the FOIA states 'information is exempt information if it constitutes a trade secret' and 'if its disclosure under this Act would, or would be likely to, prejudice the commercial interests of any person (including the public authority holding it).'

When applying Section 43 we have to apply the public interest in withholding/disclosing this information. The use of this exemption is to be carefully considered.

As this contract is currently under procurement, the factors in favour of disclosure of this information, including the general public interest and greater transparency and accountability, were carefully weighed against the need to allow suppliers and organisations the space to conduct their lawful business competitively and without fear of disclosure of sensitive commercial information. On this basis, the Trust feels that the information requested is justifiably exempt under Section 43 of the Act.

6. Who is responsible for ensuring the computer assisted facilities management system meets the NHS Trust's requirements?

N/A

Should you require any further information please do not hesitate to contact me on the email address provided below.

Please remember to quote the reference number above in any future communications.

If you are dissatisfied with the handling of your request, you have the right to ask for this to be investigated internally.

If you are dissatisfied with the information you have received, you have the right to ask for an internal review.

Both processes will be handled in accordance with our Trust's Freedom of Information Policy and the Freedom of Information Act 2000.

Internal investigation and internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Freedom of Information Review, The Clatterbridge Cancer Centre NHS Foundation Trust, Clatterbridge Road, Bebington, Wirral, CH63 4JY

If you are not satisfied with the outcome of the internal investigation/review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

In order for us to ensure customer satisfaction and to monitor compliance with the Freedom of Information Act 2000, we would be grateful if you could take a couple of minutes to complete a short feedback form via the link below:

<https://www.surveymonkey.co.uk/r/H39RFMM>