



**The Clatterbridge
Cancer Centre**
NHS Foundation Trust

Clatterbridge Road
Bebington
Wirral
CH63 4JY

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Date: 18 March 2019

Re: Freedom of Information Request
Ref: 51- 2019

Thank you for your email dated 18th February 2019 requesting information regarding overseas visitors.

The information that you require is as follows:

Please could you provide me with the following information under the Freedom of Information Act:

- **The number of patients who were charged for their care under the National Health Service (Charges to Overseas Visitors) Regulations 2015 in the financial years 2015-16, 2016 – 17, 2017 -18**

None- All notified overseas patients have been investigated and found to be ordinarily resident and exempt from NHS charges or students paying the healthcare surcharge and regarded as exempt and referred as ordinarily resident.

- **The budget estimate of the amount of income to be generated from charging patients under the National Health Service (Charges to Overseas Visitors) Regulations 2015 for the financial years 2015-16, 2016 – 17, 2017 -18**

N/A

- **The actual amount of income generated from charging patients under the National Health Service (Charges to Overseas Visitors) Regulations 2015 2015-16, 2016 – 17, 2017 -18**

N/A

- **Any Key Performance Indicators relating to the generation of income from charging patients under the National Health Service (Charges to Overseas Visitors) Regulations 2015 2015-16, 2016 – 17, 2017 -18**

N/A

- **The amount of unpaid invoices associated with charges issued under the National Health Service (Charges to Overseas Visitors) Regulations 2015**

N/A

- **The amount of debt due to unpaid invoices for charges issued under the National Health Service (Charges to Overseas Visitors) Regulations 2015 which has been written off in the financial years 2015-16, 2016 – 17, 2017 -18**

N/A

- **The number of patients who have been issued with an invoice for the provision of healthcare under the National Health Service (Charges to Overseas Visitors) Regulations 2015 prior to the receipt of treatment in the financial years 2015-16, 2016 – 17, 2017 -18**

N/A

- **The number of patients who have been issued with an invoice for healthcare under National Health Service (Charges to Overseas Visitors) Regulations 2015 but did not subsequently receive treatment in the financial years 2015-16, 2016 – 17, 2017 -18**

N/A

Should you require any further information please do not hesitate to contact me on the email address provided below.

Please remember to quote the reference number above in any future communications.

If you are dissatisfied with the handling of your request, you have the right to ask for this to be investigated internally.

If you are dissatisfied with the information you have received, you have the right to ask for an internal review.

Both processes will be handled in accordance with our Trust's Freedom of Information Policy and the Freedom of Information Act 2000.

Internal investigation and internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Freedom of Information Review, The Clatterbridge Cancer Centre NHS Foundation Trust, Clatterbridge Road, Bebington, Wirral, CH63 4JY

If you are not satisfied with the outcome of the internal investigation/review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

In order for us to ensure customer satisfaction and to monitor compliance with the Freedom of Information Act 2000, we would be grateful if you could take a couple of minutes to complete a short feedback form via the link below:

<https://www.surveymonkey.co.uk/r/H39RFMM>