



**The Clatterbridge
Cancer Centre**
NHS Foundation Trust

Clatterbridge Road
Bebington
Wirral
CH63 4JY

Tel: 0151 556 5000
Web: www.clatterbridgecc.nhs.uk

Date: 11 March 2019

Re: Freedom of Information Request
Ref: 50- 2019

Thank you for your email dated 16th February 2019 requesting information regarding overseas visitors.

The information that you require is as follows:

Since October 2017, NHS providers and non-NHS providers have been legally required to recover full charges for services that are not immediately necessary or urgent, in advance of providing them.

Please could you tell me:

1. What is the total amount of revenue that the Trust brought in by these charges?

Nil- All notified overseas patients have been investigated and found to be ordinarily resident and exempt from NHS charges or students paying the healthcare surcharge and regarded as exempt and referred as ordinarily resident.

2. What is the total cost (or estimated cost) to the Trust of implementing these rules? (Including staffing costs).

Nil- we do not have a designated overseas visitors team, any potential charges and queries are dealt with by our Medical Devices & Commodities Manager, who encompasses this function within their role.

3. Please provide a breakdown of all the charges that have been collected by the Trust. This should be itemised by the list of categories that is included in the [overseas patient upfront tariff price list](#). For each speciality/category, please state:

(a) the total number of times that patients have been charged for this

category of treatment;
(b) the total amount of money collected for this category of treatment.

N/A

NB: All of the statistics requested should start from when upfront charges were introduced in October 2017, and go up to either 31 December 2018, or whenever your records go up to.

Should you require any further information please do not hesitate to contact me on the email address provided below.

Please remember to quote the reference number above in any future communications.

If you are dissatisfied with the handling of your request, you have the right to ask for this to be investigated internally.

If you are dissatisfied with the information you have received, you have the right to ask for an internal review.

Both processes will be handled in accordance with our Trust's Freedom of Information Policy and the Freedom of Information Act 2000.

Internal investigation and internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Freedom of Information Review, The Clatterbridge Cancer Centre NHS Foundation Trust, Clatterbridge Road, Bebington, Wirral, CH63 4JY

If you are not satisfied with the outcome of the internal investigation/review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

In order for us to ensure customer satisfaction and to monitor compliance with the Freedom of Information Act 2000, we would be grateful if you could take a couple of minutes to complete a short feedback form via the link below:

<https://www.surveymonkey.co.uk/r/H39RFMM>