



**The Clatterbridge  
Cancer Centre**  
NHS Foundation Trust

Clatterbridge Road  
Bebington  
Wirral  
CH63 4JY

Tel: 0151 556 5000  
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Date: 1 February 2019

**Re: Freedom of Information Request**  
**Ref: 05- 2019**

Thank you for your email dated 8th January 2019 requesting information regarding software contracts.

The information that you require is as follows:

System Type	Supplier name	System name	Contract expiration	Annually renewed contract
Diagnostic reporting	Wellbeing Software	CRIS	2013-06-01	
Finance BI and analytics system	CACI	Inview	2019-01-01	

May I ask if the systems above have a new contract expiration date and are they annually renewed?

**CRIS – Had 2 year extension, contract now expires June 2020**

**Inview- The contract was for 5 years and commenced 31st March 2014 so is due to expire end of March 2019**

Please let me know if they are still in use and if not, what supplier systems have replaced them.

**N/A**

Should you require any further information please do not hesitate to contact me on the email address provided below.

Please remember to quote the reference number above in any future communications.

If you are dissatisfied with the handling of your request, you have the right to ask for this to be investigated internally.

If you are dissatisfied with the information you have received, you have the right to ask for an internal review.

Both processes will be handled in accordance with our Trust's Freedom of Information Policy and the Freedom of Information Act 2000.

Internal investigation and internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Freedom of Information Review, The Clatterbridge Cancer Centre NHS Foundation Trust, Clatterbridge Road, Bebington, Wirral, CH63 4JY

If you are not satisfied with the outcome of the internal investigation/review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

**In order for us to ensure customer satisfaction and to monitor compliance with the Freedom of Information Act 2000, we would be grateful if you could take a couple of minutes to complete a short feedback form via the link below:**

<https://www.surveymonkey.co.uk/r/H39RFMM>