



**The Clatterbridge
Cancer Centre**
NHS Foundation Trust

Clatterbridge Road
Bebington
Wirral
CH63 4JY

Tel: 0151 556 5000
Web: www.clatterbridgecc.nhs.uk

Date: 22 January 2019

Re: Freedom of Information Request
Ref: 268-2018

Thank you for your email dated 27th December 2018 requesting information in regards patient treatment/waiting times.

The information that you require is as follows:

Please could you provide me with the following information:

1) What is the name of:

a) your trust – The Clatterbridge Cancer Centre NHS Foundation Trust (CCC)

b) the hospitals run by your trust-

- CCC- Wirral

- CCC- Aintree

- Haemato - Oncology Unit- Royal Liverpool Hospital (since July 2017)

2) What is the longest time (in days) one patient has remained in a bed at your trust due to delays in transfer of care (DIOC) from October 2016 to October 2018?

72 days

3) What was the age of the patient (from question 2) and the reason for delay?

The patient was 59 years old and the delay was due to awaiting a vacant bed within a nursing home

4) How much money has your trust been fined or had withdrawn/withheld for not meeting the percentage target for A&E waiting time (4 hours) in the following

financial years: (If possible please breakdown by quarters, if not just give the whole sum for that period)

a) 2017/2018

b) so far 2018

N/A- we do not have an A&E Department

5) How much money has your trust been fined or had withdrawn/withheld for not meeting the percentage target for referral to treatment time of 18 weeks for patients in the following financial years: (If possible please breakdown by quarters, if not just give the whole sum for that period)

a) 2017/2018

b) so far 2018

Nil

6) How much money has your trust been fined or had withdrawn/withheld for not meeting the 15 minute target of handing over a patient from an ambulance to your hospital in the following financial years: (If possible please breakdown by quarters, if not just give the whole sum for that period)

a) 2017/2018

b) so far 2018

Nil

Should you require any further information please do not hesitate to contact me on the email address provided below.

Please remember to quote the reference number above in any future communications.

If you are dissatisfied with the handling of your request, you have the right to ask for this to be investigated internally.

If you are dissatisfied with the information you have received, you have the right to ask for an internal review.

Both processes will be handled in accordance with our Trust's Freedom of Information Policy and the Freedom of Information Act 2000.

Internal investigation and internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Freedom of Information Review, The Clatterbridge Cancer Centre NHS Foundation Trust, Clatterbridge Road, Bebington, Wirral, CH63 4JY

If you are not satisfied with the outcome of the internal investigation/review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

In order for us to ensure customer satisfaction and to monitor compliance with the Freedom of Information Act 2000, we would be grateful if you could take a couple of minutes to complete a short feedback form via the link below:

<https://www.surveymonkey.co.uk/r/H39RFMM>