

Date: 7 December 2018

Re: Freedom of Information Request
Ref: 245-2018

Thank you for your email dated 19th November 2018 requesting various information regarding CCTV.

The information that you require is as follows:

1. **Supplier of the contract for CCTV maintenance and support**
ADT
2. **How much the Orgs spend annually with the supplier? (if multiple suppliers please list the annual spend for each)**
Over 2 sites amounting to £6473
3. **What is the renewal date of this contract?**
2/11/19
4. **What is the duration of the contract?**
Yearly
5. **What is the review date of this contract? If possible the likely outcome of this review**
3 months before end of contract. Outcome is based upon review
6. **The primary brand of the CCTV equipment. I don't require the model just the brand. If there is various brands could you please list?**
Series Exacq, Illustra
7. **What is the total number of cameras in use/under this contract?**
Circa 50

8. The description of the services provided under this contract.
Please state if this contract includes more than just CCTV services.
Maintenance of CCTV. Several other maintenance contracts over the 2 sites comprising of access control, fire suppression
9. Contact details of the employee responsible for the contract between the supplier and the organisation. Can you please provide me with their full contact details
Andrew Wilkinson 0151 556 5519

If there is no CCTV maintenance contract in place

N/A

1. What is the brand of CCTV cameras in use? if there is variety could you please send me a list? I do not need the serial number or model just the brand.
2. How much is the average annual spend on the in-house maintenance?
3. How many cameras are in use?
4. Is there a plan to review this at any point, if so what would the date be?
5. Who is in charge of overseeing the in-house maintenance?

If there is no maintenance contract or in-house maintenance in place, is there a ad-hoc agreement?

If yes,

1. Who is the supplier? Is this varies could you please list?
2. What is the brand of CCTV cameras in use? if there is variety could you please send me a list? I do not need the serial number or model just the brand.
3. How many cameras are in use?
4. How much is the average annual spend on the ad-hoc agreement?
5. What is the date it is to be reviewed?

Should you require any further information please do not hesitate to contact me on the email address provided below.

Please remember to quote the reference number above in any future communications.

If you are dissatisfied with the handling of your request, you have the right to ask for this to be investigated internally.

If you are dissatisfied with the information you have received, you have the right to ask for an internal review.

Both processes will be handled in accordance with our Trust's Freedom of Information Policy and the Freedom of Information Act 2000.

Internal investigation and internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Freedom of Information Review, The Clatterbridge Cancer Centre NHS Foundation Trust, Clatterbridge Road, Bebington, Wirral, CH63 4JY

If you are not satisfied with the outcome of the internal investigation/review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

In order for us to ensure customer satisfaction and to monitor compliance with the Freedom of Information Act 2000, we would be grateful if you could take a couple of minutes to complete a short feedback form via the link below:

<https://www.surveymonkey.co.uk/r/H39RFMM>